TECHNICAL BULLETIN 11 JAN 2017



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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Jaguar service facility to determine whether this bulletin applies to a specific vehicle.

INFORMATION

Changes are highlighted in blue

SECTION:

501-03

SUBJECT/CONCERN:

Service Action: Luggage Compartment Lid Clash to Bumper

AFFECTED VEHICLE RANGE:

	MODEL:	MODEL YEAR:	VIN:	ASSEMBLY PLANT:
•	XE (X760)	2016-2017	900120-966935	Solihull
	XF (X260)	2016-2017	Y00001-Y41771	Castle Bromwich

MARKETS:

NAS

CONDITION SUMMARY:

SITUATION:

An issue has been identified on certain vehicles within the listed Affected Vehicle Range where the luggage compartment lid may foul the rear bumper cover when closing, resulting in paint damage to the bumper cover.

ACTION:

Retailers are required to **HOLD** affected new vehicles that are within your control and refrain from releasing the vehicles for **new vehicle sale** pending completion of the Service Instruction detailed in this Technical Bulletin. Unsold vehicles should have this performed as part of the Pre-Delivery Inspection (PDI) process but **must** have it completed prior to vehicle handover to the customer.

Affected vehicles already in the hands of customers should be updated at the next available opportunity.

PARTS:

NOTE:

Order only the expected percentage demand of parts identified.

DESCRIPTION	PART NO./SUNDRY CODE	QTY./VALUE	EXPECTED % OF VEHICLES REQUIRING PARTS
Luggage Compartment Seal - XE (X760)	T4N18777	1	100
Luggage Compartment Seal - XF (X260)	T2H30056	1	100

SPECIAL TOOLS:

Refer to Workshop Manual/Service Instruction for any required special tools.

WARRANTY:

NOTE:

Check DDW to ensure that a vehicle is affected by this program prior to undertaking any rework action.

At the time of confirming a booking for vehicle repair, ensure that **all** outstanding Recalls and Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting the Program Code together with the relevant Option Code. SRO and parts information is included for information only. The Option Code(s) that allows for the drive in / drive out allowance can only be claimed if the vehicle is brought back into the workshop for this action alone to be undertaken.

Repair procedures are under constant review and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Refer to TOPIx to obtain the latest repair time.

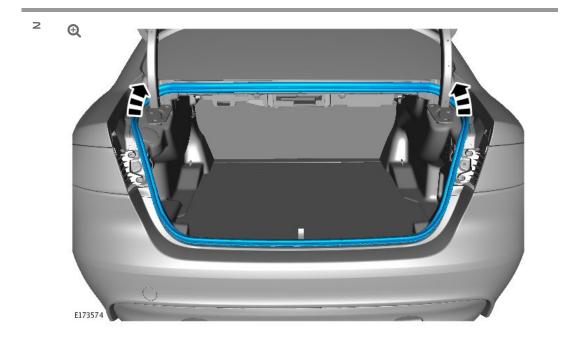
This program is valid for a limited time only. Warranty claims with a repair date prior to the **31 December 2018** closure date must be submitted or payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PARTS/SUNDRY CODE	QTY./VALUE
K436	В	Replace Luggage Compartment Seal - XE (X760)	76.20.28	0.20	T4N18777	1
K436	С	Replace Luggage Compartment Seal - XE (X760) Drive in/drive out	76.20.28 10.10.10	0.20 0.20	T4N18777 -	1 -
K436	D	Replace Luggage Compartment Seal - XE (X760) Disengage/Engage Transit	76.20.28 86.93.93	0.20 0.10	T4N18777 -	1 -
K436	Е	Replace Luggage Compartment Seal - XE (X760) Disengage/Engage Transit Drive in/drive out	76.20.28 86.93.93 10.10.10	0.20 0.10 0.20	T4N18777 - -	1
K436	F	Replace Luggage Compartment Seal - XF (X260)	76.20.28	0.20	T2H30056	1
K436	G	Replace Luggage Compartment Seal - XF (X260) Drive in/drive out	76.20.28 10.10.10	0.20 0.20	T2H30056	1 -
K436	Н	Replace Luggage Compartment Seal - XF (X260) Disengage/Engage Transit	76.20.28 86.93.93	0.20 0.10	T2H30056 -	1 -
K436	J	Replace Luggage Compartment Seal - XF (X260) Disengage/Engage Transit Drive in/drive out	76.20.28 86.93.93 10.10.10	0.20 0.10 0.20	T2H30056 - -	1

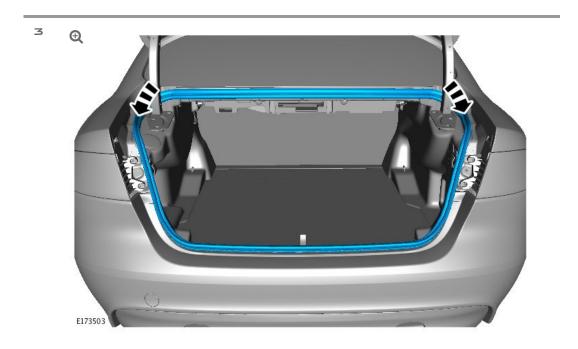
Normal Warranty policies and procedures apply.

SERVICE INSTRUCTION:

Open the luggage compartment lid



Remove and discard the rubber seal.



Install a new luggage compartment lid rubber seal.

4	Close the luggage compartment lid.