



NUMBER: 09-006-16

GROUP: Engine

DATE: May 10, 2016

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THIS SERVICE BULLETIN IS ALSO BEING RELEASED AS RAPID RESPONSE TRANSMITTAL (RRT) 16-038. ALL APPLICABLE UN-SOLD RRT VIN's HAVE BEEN LOADED. TO VERIFY THAT THIS RRT SERVICE ACTION IS APPLICABLE TO THE VEHICLE, USE VIP OR PERFORM A VIN SEARCH IN TECHCONNECT. ALL REPAIRS ARE REIMBURSABLE WITHIN THE PROVISIONS OF WARRANTY.

SUBJECT:

2.0L Or 2.4L Long Block Replacement

OVERVIEW:

This bulletin involves replacing the long block due to incorrect machining operation on the cylinder head.

MODELS:

2015	(JC)	Dodge Journey
2015	(MK)	Jeep Compass

**NOTE: This bulletin applies to vehicles within the following markets/countries:
NAFTA, APAC and EMEA.**

NOTE: This bulletin applies to the following vehicles:

- **MK vehicles equipped with a 2.0L I4 DOHC 16V Dual VVT Engine (Sales Code ECN) or a 2.4L I4 DOHC 16V Dual VVT Engine (Sales Code ED3) built on or after May 06, 2015 (MDH 0506XX) and on or before June 18, 2015 (MDH 0618XX).**
- **JC vehicles equipped with a 2.4L I4 DOHC 16V Dual VVT Engine (Sales Code ED3) built on or after May 05, 2015 (MDH 0505XX) and on or before June 24, 2015 (MDH 0624XX).**

SYMPTOM/CONDITION:

The customer may describe the engine is consuming oil.

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RRT VIN list, perform the repair. For all other customers that describe the symptom/condition listed above, perform normal diagnostics.

PARTS REQUIRED:

Qty.	Part No.	Description
1	Contact Powertrain Service Center	Long Block

REPAIR PROCEDURE:

Replace the long block assembly. Contact Powertrain Service Center for replacement engine assembly and refer to the detailed service procedures available in DealerCONNECT> TechCONNECT under: Service Info> 09 - Engine, 2.0L World/Removal/Installation (Sales Code ECN) or Service Info> 09 - Engine, 2.4L World/Removal/Installation (Sales Code ED3).

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
09-01-70-92	2.0L or 2.4L Long Block - Replace (Sales Codes ECN or ED3) MK Vehicles (3 - Highly Skilled)	1 - Engine	7.8 Hrs.
09-01-70-93	2.4L Long Block - Replace (Sales Code ED3) JC Vehicles (3 - Highly Skilled)	1 - Engine Repair and Performance	7.6 Hrs.

Labor Operation No:	Related	Skill Category	Amount
09-01-70-6A	AWD Equipped (3 - Highly Skilled)	1 - Engine Repair and Performance	0.9 Hrs.
09-01-70-6B	Manual Transmission Equipped (3 - Highly Skilled)	1 - Engine Repair and Performance	0.3 Hrs.

FAILURE CODE:

ZZ	Service Action
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