

ATTENTION: Dealer Principal, Warranty Manager, Service Manager, Parts Manager

Freightliner Dealers – U.S. and Canada
Western Star and Sterling Dealers – U.S. and Canada
FCCC Dealers – U.S. and Canada
Direct Warranty Customers – U.S. and Canada
Export Distributors

Daimler Trucks North America LLC

WARRANTY CAMPAIGNS DEPARTMENT

P.O. Box 4090 800-547-0712
Portland, Oregon 97208-4090

If you have questions about this Letter, please submit your inquiry on the Web using the [WSC Link on DTNAConnect](#)

REF #: ICI18-014

Effective: 04/18/18

Release: 04/18/18

SUBJECT: Owner Notice – Kidde Fire Extinguisher Recall

This letter is to inform you that a notice has been sent to affected customers regarding Kidde Safety’s recall of fire extinguishers, including extinguishers that were original equipment on a variety of DTNA models. Copies of the recall notice follow for your reference.

This notice is for informational purposes only. There is no action for dealers to take in regard to this recall. Please refer customers directly to Kidde for replacements:

- Toll free at (855) 271-0773 from 8:30 a.m.- 5:00 p.m. Eastern Time, Monday through Friday
- Online at www.kidde.com
- Customers should keep their original fire extinguisher until the replacement is received

If you have questions or need further information, contact the Warranty Campaigns Department by submitting an inquiry through the WSC Link on DTNAConnect.

The information contained in this letter supercedes and supplements any related policies and procedures in any previously released bulletins, the Warranty Manual, and/or previously released letters. Failure to read or distribute this letter will not exempt addressees from compliance with the information contained herein.

**Daimler Trucks
North America LLC**

Daimler Trucks North America LLC

P.O. Box 4090
Portland, OR 97208-4090
800.547.0712 Phone

April 2018
NHTSA #17V-810 (Non-School Buses)
#18V-083 (School Buses)

IMPORTANT SAFETY RECALL

This notice applies to your vehicle(s)

Subject: Kidde Fire Extinguishers

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Daimler Trucks North America LLC, on behalf of its Freightliner Trucks Division and its wholly owned subsidiaries, Western Star Truck Sales and Thomas Built Buses, has decided that a defect that relates to motor vehicle safety exists on specific Freightliner Cascadia, Century Class, Columbia and Coronado model vehicles; Western Star 4700, 4900, 5700, 5900, and 6900 model vehicles; and Thomas Built Buses Safe-T-Liner C2 or HDX, FS65, and Minotour model buses manufactured July 11, 2002, through August 19, 2016, and equipped with certain Kidde Safety fire extinguishers.

Certain fire extinguishers may become clogged or require excessive force to activate. In certain models, the nozzle may detach from the valve assembly with enough force that it could cause injury and/or render the product inoperable.

Kidde Safety will provide a replacement fire extinguisher at no charge. Contact Kidde directly toll free at (855) 271-0773 from 8:30 a.m.- 5:00 p.m. Eastern Time, Monday through Friday, or online at www.kidde.com for a new extinguisher. Please keep your original extinguisher until you receive the replacement.

If you have leased this vehicle, Federal law requires that you forward this notice to the lessee within 10 days. If you are a subsequent stage manufacturer, Federal law requires that you forward this notice to your distributors and retail outlets within five working days.

If you have questions about this Recall, please contact Kidde customer service at (855) 271-0773. If you are not able to have the defect remedied without charge and within a reasonable time, you may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the Vehicle Safety Hotline at (888) 327-4236 (TTY: 800-424-9153); or to <http://www.safercar.gov>.

WARRANTY CAMPAIGNS DEPARTMENT
Enclosure

**Daimler Trucks
North America LLC**

Daimler Trucks North America LLC

P.O. Box 4090
Portland, OR 97208-4090
800.547.0712 Phone

April 2018
Transport Canada #17-636 (Non-School Buses)
#18-028 (School Buses)

Subject: Kidde Fire Extinguishers

This notice is sent to you in accordance with the Canadian Motor Vehicle Safety Act.

Daimler Trucks North America LLC, on behalf of its Freightliner Trucks Division and its wholly owned subsidiaries, Western Star Truck Sales and Thomas Built Buses, has decided that a defect that relates to motor vehicle safety exists on specific Freightliner Cascadia, Century Class, Columbia and Coronado model vehicles; Western Star 4700, 4900, 5700, 5900, and 6900 model vehicles; and Thomas Built Buses Safe-T-Liner C2 or HDX, FS65, and Minotour model buses manufactured July 11, 2002, through August 19, 2016, and equipped with certain Kidde Safety fire extinguishers.

Certain fire extinguishers may become clogged or require excessive force to activate. In certain models, the nozzle may detach from the valve assembly with enough force that it could cause injury and/or render the product inoperable.

Kidde Safety will provide a replacement fire extinguisher at no charge. Contact Kidde directly toll free at (855) 271-0773 from 8:30 a.m.- 5:00 p.m. Eastern Time, Monday through Friday, or online at www.kidde.com for a new extinguisher. Please keep your original extinguisher until you receive the replacement.

If you have leased this vehicle, Federal law requires that you forward this notice to the lessee within 10 days. If you are a subsequent stage manufacturer, Federal law requires that you forward this notice to your distributors and retail outlets within five working days.

If you have questions about this Recall, please contact Kidde customer service at 855 233-2882.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

WARRANTY CAMPAIGNS DEPARTMENT
Enclosure

Avril 2018
Transport Canada n° 17-636 (autobus non scolaires)
n° 18-028 (autobus scolaires)

Objet : Extincteurs d'incendie Kidde

Cet avis vous a été envoyé conformément à la Loi sur la sécurité automobile du Canada.

Au nom de sa division Freightliner Trucks Division et de ses filiales en propriété exclusive Western Star Trucks Sales. et Thomas Built Buses, Daimler Trucks North America LLC (DTNA) a déterminé qu'une défektivité liée à la sécurité des véhicules à moteur existe sur certains véhicules des modèles Freightliner Cascadia, Century Class, Columbia et Coronado, certains véhicules des modèles Western Star 4700, 4900, 5700, 5900 et 6900, ainsi que certains autobus des modèles Thomas Built Buses Safe-T-Liner C2 ou HDX, FS65 et Minotour construits entre le 11 juillet 2002 et le 19 août 2016, équipés d'extincteurs d'incendie Kidde Safety.

Certains extincteurs d'incendie peuvent devenir bouchés ou nécessiter une force excessive pour les activer. Dans certains modèles, la lance peut se détacher du détenteur avec une force suffisante pour éventuellement provoquer des blessures ou rendre le produit inutilisable.

Kidde Safety vous fournira gratuitement un extincteur d'incendie de remplacement. Veuillez contacter Contact Kidde directement au numéro sans frais (855) 271-0773 entre 8 h 30 et 17 h 00 (HNE), du lundi au vendredi, ou en ligne sur le site Web www.kidde.com pour obtenir un extincteur d'incendie de remplacement. Veuillez conserver votre extincteur d'origine jusqu'à ce que vous receviez l'extincteur de remplacement.

Le loueur est également tenu par la loi fédérale de faire parvenir cet avis au locataire dans les 10 jours. Si vous êtes un fabricant secondaire, la loi fédérale exige que vous fassiez suivre cet avis à vos distributeurs et détaillants dans les cinq ouvrables.

Si vous avez des questions à propos de ce rappel, veuillez contacter le service à la clientèle de Kidde au (855) 233-2882.

Nous sommes désolés pour tout inconfort pouvant résulter de cette activité, mais nous sommes certains que vous comprenez notre intérêt dans la sécurité des véhicules motorisés.

SERVICE DES CAMPAGNES DE GARANTIE
Pièce jointe