

Service Alert

Mazda North American Operations
Irvine, CA 92618-2922



Subject: WRONG LOCKING LUG NUTS USED ON VEHICLES PRODUCED AFTER MAY 01, 2018	Service Alert No.: SA-028/18
	Last Issued: 05/30/2018

APPLICABLE MODEL(S)/VINS

2019 CX-3	2018 Mazda3
2018 CX-5	2018 Mazda6
2018 CX-9	2018-2019 MX-5

DESCRIPTION

Some vehicles with accessory installed wheel locks may have had the wrong kit installed using a 21 mm wheel lock key. As of May 01, 2018, Japan produced vehicles use 17 mm hex lug nuts instead of 21 mm on the same size thread.

Follow the instructions below to replace the wheel lock kit with a 17 mm wheel lock key.

NOTE: The Mazda3 produced in Mexico is not affected.

REPAIR PROCEDURE

1. Confirm the wheel lock key is 21 mm and not 17 mm.
2. If the key is confirmed to be 21 mm, order the correct wheel lock kit and replace the wheel locks.

PARTS INFORMATION

Use the Mazda Accessory web site to look up the correct part number for the vehicle you are working on. You can access it from MXConnect (dealers.mazdausa.com).

WARRANTY INFORMATION

Use the labor time found in Warranty Wizard. You can find a link on MXConnect (dealers.mazdausa.com).

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