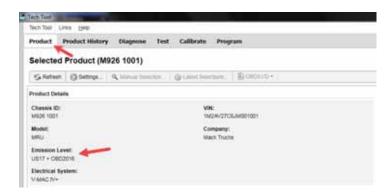


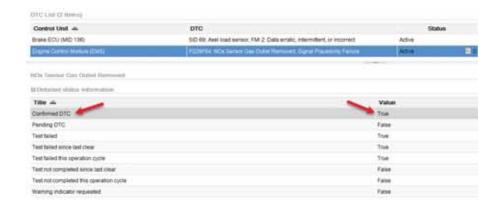
Mack Models

Mack Model	LR, MRU, CHU, CXU, GU, TD
Engine family	
Engine family	MP7, MP8, MP10
Emission Standar	rd
Emission Standard	US16, US15
** SOLUTION **	
Title	Mack Chassis - Diagnostic Trouble Code (DTC) P0422 Lighting The Malfunction Indicator Light (MIL) - US14+OBD15 And US14+OBD16 Emissions, Common Model Years 2016 And 2017
Cause	US14+OBD15 and US14+OBD16 (Commonly Model Year 2016 and 2017) chassis may log DTC P0422. It is possible that the code is generated due to a software issue, resulting in diagnosis finding no fault.
Solution	Verify the chassis emissions level

• Details can be found in the Product Details box on the Product tab in PTT as seen below:



Review the Detailed Status Information for the relevant code on the DTC Readout.



Software improvements have been released for both emissions levels to address this DTC. Field Service Bulletins with information and instructions have been published for each emissions level. Both FSBs can be found under the Service tab in Impact, Function Group 284. The articles can also be searched for by Title. Refer to the chart below for the correct bulletin information:

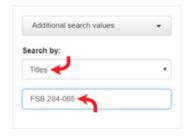
Emissions Level (Model Year)	Field Service Bulletin
US14+OBD15 (2016)	FSB 284-064 Engine Control Module (ECM) and Aftertreatment Control Module (ACM), Reprogramming
US14+OBD16 (2017)	FSB 284-065 Engine Control Module (ECM) and Aftertreatment Control Module (ACM), Reprogramming

If the Bulletin does not appear when searched with either VIN or Chassis information entered, search by model:

- 1. Clear any chassis information from the Search box.
- **2.** Select or enter the applicable model.



3. Make sure Title is selected in the Search By field. Enter the correct Bulletin title in the text entry field.



4. Press the Search button. The operation will appear in the results window.



5. Select the correct vehicle configuration from the list that appears as shown below:



If software is current and the code is present, the code confirmed status should be verified to be TRUE as shown above before continuing diagnosis.

- Codes and symptoms related to P0422 should be diagnosed prior to P0422. K42708399 NA_Sister solutions Campaign code FSB284-064, FSB284-065 -----Solution visibility Dealer distribution Function(s)/component(s) affected Function affected exhaust, Diagnostic tool Function Group Function Group 254 catalytic converter; exhaust emission control equipment, 258 emissions aftertreatment, 284 control system, fuel supply Customer effect Main customer effect regeneration, diagnostics/methodology, efficiency/abnormal behavior, fault code /display Fault code(s) OBD 2013 Diagnostic P0422 Trouble Codes **Conditions** Vehicle operating mode when driving, when stationary

Frequency of occurrence of	
problem	

always

Administration		
Author	RU4469V	
Dealer ID	RU4469V	
Last modified by	RU4469V	
Creation date	18-04-2018 22:04	
Date of last update	18-06-2018 21:06	
Status	Published	