

Reference	SSM72624
Models	Discovery Sport / L550
Title	L550 - Unused seat trim parts found inside vehicle - 2nd Row fixed seat
Category	Body
Last modified	10-May-2018 00:00:00
Symptom	107000 Interior Trim
Attachments	111Bagged Items.jpg

Content**Issue:**

During PDI, an additional bag of unused seat trim parts (as per the image attached) may be discovered inside those vehicles fitted with non-sliding, fixed 2nd Row Seats.

Cause:

These parts are covers intended for the 2nd row sliding seats and have been supplied on 2nd row fixed seats due to a sequencing process at a JLR supplier.

Action:

Confirm the vehicle has a 2nd Row Seat = Fixed.

- If so, please dispose of the extra parts appropriately
- Do not attempt to fit the parts.

Technicians - Please rate this SSM and provide comments so that future communications can be improved.

1 = Poor – Basic information provided – The SSM does not help me resolve the customer concern.

3 = Average – Adequate information provided – The SSM partially helps me resolve the customer concern.

5 = Excellent – All required information provided to resolve the customer concern.