



LTB01178NAS1

# TECHNICAL BULLETIN

29 MAY 2018

© Jaguar Land Rover North America, LLC

NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Land Rover service facility to determine whether this bulletin applies to a specific vehicle.

## INFORMATION

## SECTION:

501-03: Body Closures

## SUBJECT/CONCERN:

Tailgate/Quarter Panel Trim Worn

## AFFECTED VEHICLE RANGE:

MODEL:	MODEL YEAR:	VIN:	ASSEMBLY PLANT:
Discovery (LR)	2017 Onwards	000001 Onwards	Solihull

**MARKETS:**

NORTH AMERICA

**CONDITION SUMMARY:****SITUATION:**

The tailgate and/or quarter panel trim may show signs of wear or the tailgate may not open correctly.

**CAUSE:**

This may be caused by the tailgate alignment.

**ACTION:**

Should a customer express this concern, follow the Workshop Procedure below.

**PARTS:****NOTE:**

\* - an allowance of \$58.50 USD (or local equivalent) has been provided to cover the cost to have the tailgate repaired by an approved body shop. Claim using Sundry Code 'ZZZ001'.

PART NUMBER	DESCRIPTION	QUANTITY
LR082948	Quarter Panel Tailgate Trim - Right	1
LR082949	Quarter Panel Tailgate Trim - Left	1
ZZZ001*	Tailgate repair	\$58.50 USD (or local equivalent)

**TOOLS:**

Refer to Workshop Manual for any required special tools.

**WARRANTY:****△ NOTE:**

\* - an allowance of \$58.50 USD (or local equivalent) has been provided to cover the cost to have the tailgate repaired by an approved body shop. Claim using Sundry Code 'ZZZ001'.

**△ NOTES:**

- Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Always refer to JLR claims submission system to obtain the latest repair time.
- The JLR Claims Submission System requires the use of causal part numbers. Labor only claims must show the causal part number with a quantity of zero.

DESCRIPTION	SRO	TIME (HOURS)	CONDITION CODE	CAUSAL PART
Tailgate - Alignment & quarter panel tailgate trim - Single - Replace	76.28.89.02	0.3	07	LR080287
Tailgate - Alignment & quarter panel tailgate trim - Pair - Replace	76.28.89.01	0.4	07	LR080287

**△ NOTE:**

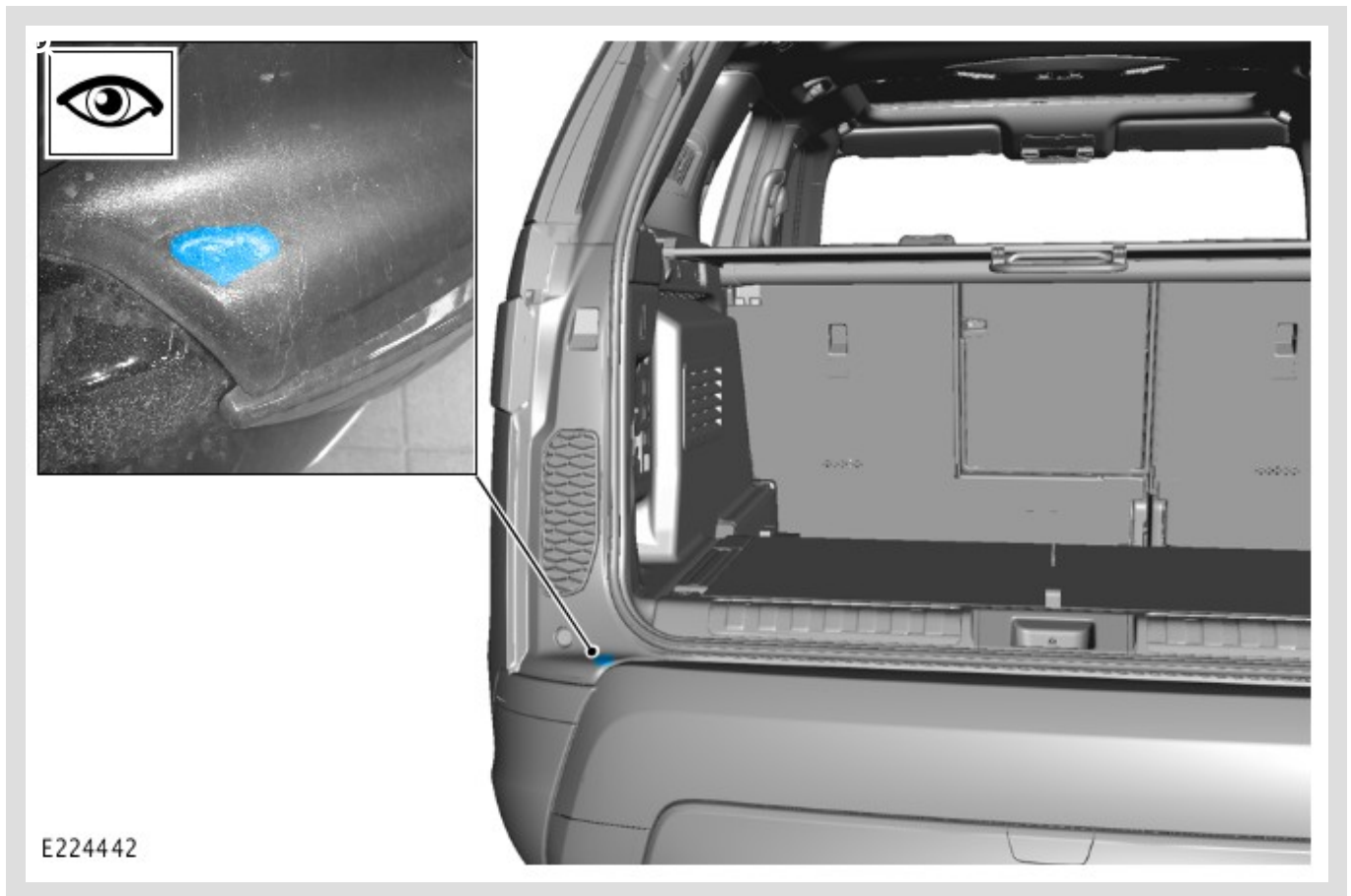
Normal Warranty procedures apply.

**WORKSHOP PROCEDURE:**

1 Open the tailgate.

**2 △ NOTE:**

Repeat this step to the other side of the vehicle.



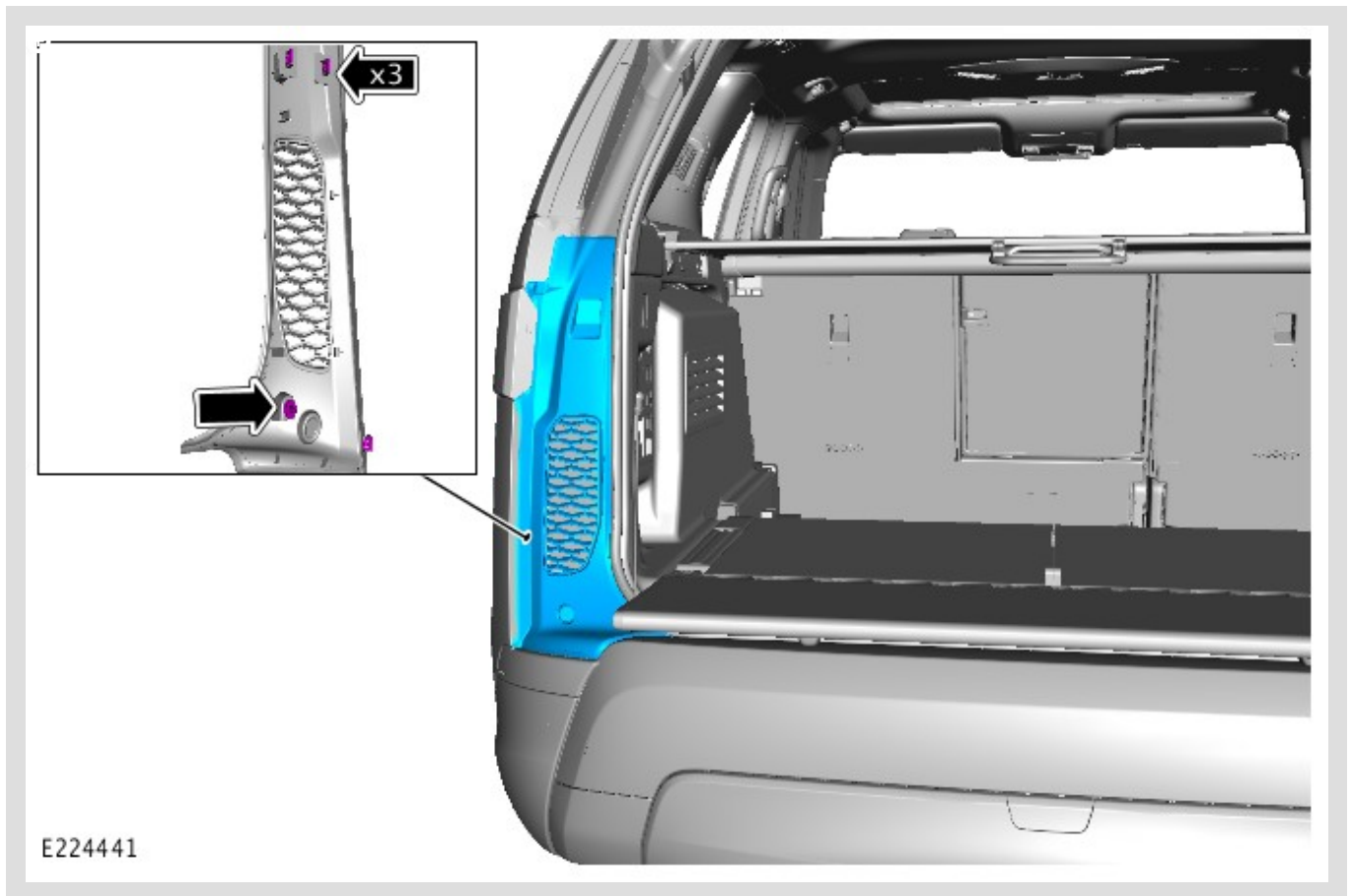
Inspect the Quarter Panel Tailgate Trim for signs of wear.

- If the Quarter Panel Tailgate Trim does not show signs of wear, go to step 4.
- If the Quarter Panel Tailgate Trim does show signs of wear, go to step 3.

3

 **NOTE:**

Repeat this step to the other side of the vehicle **ONLY** if required.

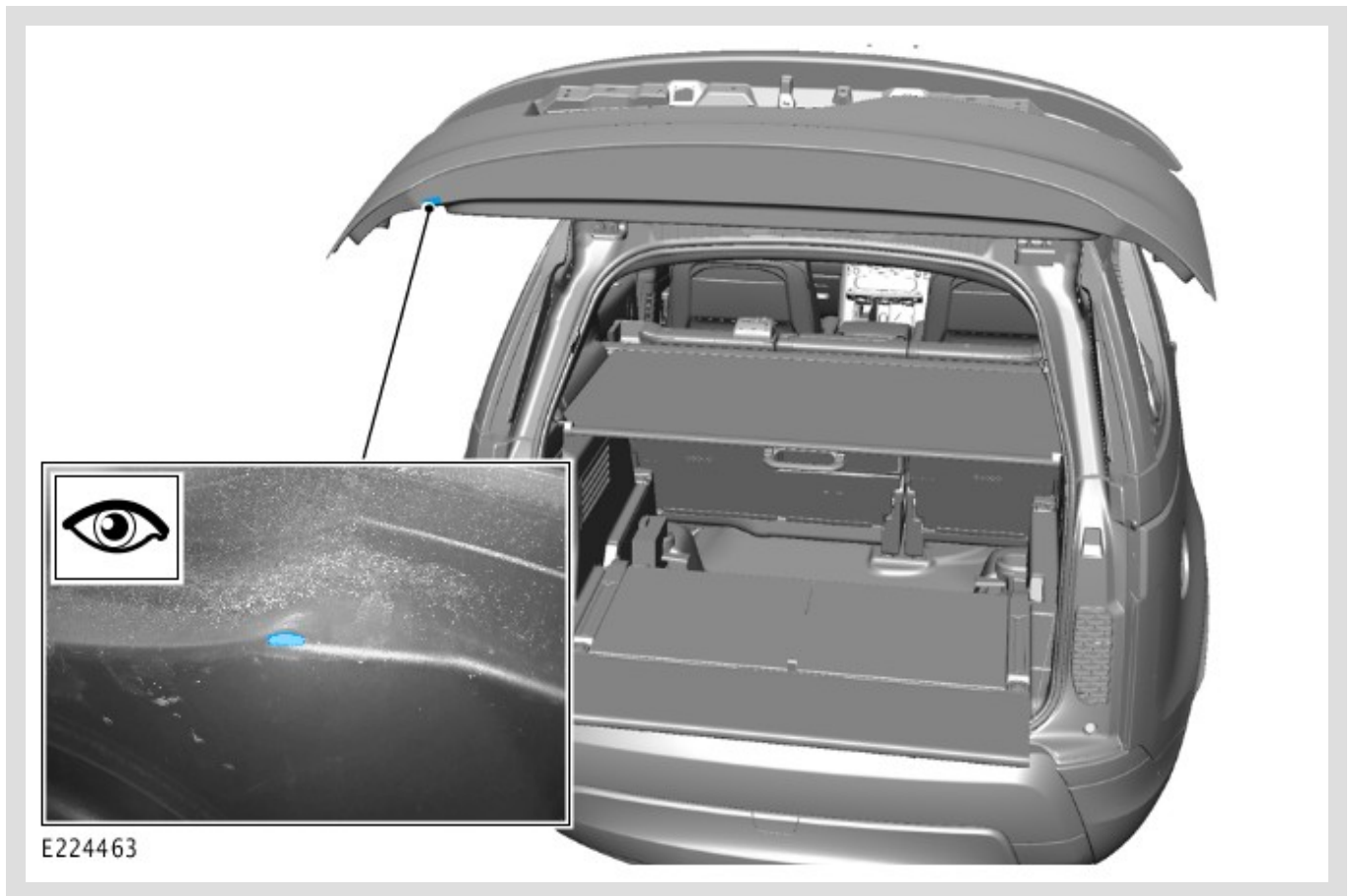


Replace the Quarter Panel Tailgate Trim.

4

 **NOTE:**

Repeat this step to the other side of the vehicle.



Visually inspect the tailgate for signs of wear.

- If the tailgate does not show signs of wear, go to step 6.
- If the tailgate does show signs of wear, go to step 5.

**5** **ONLY if required:** have the tailgate repaired by an approved body shop.

**6** **NOTE:**

The tailgate may also be referred to as liftgate.

Align the tailgate (see TOPIx Workshop Manual section 501-03: Body Closures - Liftgate Alignment).