

# Headliner Crease/Sag

**Service Category** Vehicle Interior

**Section** Interior Panels/Trim

**Market** USA

Toyota Supports  
 ASE Certification 

## Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION
2014 - 2017	Corolla	WMI(s): 5YF Plant Code(s): P
2014 - 2015	Corolla	WMI(s): 2T1

### REVISION NOTICE

**June 13, 2018 Rev2:**

- **Applicability has been updated to include 2016 – 2017 model year Corolla vehicles.**
- **The Production Change Information section has been updated.**

**September 15, 2015 Rev1:**

- **Applicability has been updated to include 2015 model year Corolla vehicles.**
- Any previous printed versions of this bulletin should be discarded.**

## Introduction

Some 2014 – 2017 model year Corolla vehicles with or without a moonroof may exhibit a condition where the front and rear edge of the headliner is creased and/or appears to sag. Follow the Repair Procedure in this bulletin to address this condition.

## Production Change Information

This bulletin applies to vehicles produced **BEFORE** the Production Change Effective VINs shown below.

MODEL	PLANT	MOONROOF	PRODUCTION CHANGE EFFECTIVE VIN
Corolla	TMMC	With	2T1BURHE#FC429734
		Without	2T1BURHE#FC346145
	TMMMS	With	5YFBURHE#HP597746
		Without	5YFBURHE#HP597696

## Headliner Crease/Sag

### Warranty Information

OP CODE	DESCRIPTION	TIME	MODEL YEAR	OFF	T1	T2
743201	R & R Roof Headlining Assembly	2.5	2014 – 2016	63310-02D80 63310-02E00	62	13
			2017	63310-02K10 63310-02K20		

#### APPLICABLE WARRANTY

- This repair is covered under the Toyota Basic Warranty. This warranty is in effect for 36 months or 36,000 miles, whichever occurs first, from the vehicle's in-service date.
- Warranty application is limited to occurrence of the specified condition described in this bulletin.

### Parts Information

MODEL YEAR	PART NUMBER		PART NAME	QTY
	PREVIOUS	NEW		
2014 – 2016	63310-02D80		Headlining Assembly Without Moonroof	1
	63310-02E00		Headlining Assembly With Moonroof	1
2017	63310-02K10		Headlining Assembly Without Moonroof	1
	63310-02K20		Headlining Assembly With Moonroof	1

### Repair Procedure

1. Confirm the condition exists.

Is there a crease and/or a sagging appearance in the front and rear edge of the headliner?

- **YES** — Continue to step 2.
- **NO** — This bulletin does NOT apply. Continue diagnosis using the applicable Repair Manual.

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### Repair Procedure (continued)

2. Replace the headliner with the NEW part.
  - A. Remove the headliner.

Refer to TIS, applicable model and model year Repair Manual:

    - [2014](#) / [2015](#) / [2016](#) / [2017](#) Corolla:  
*Vehicle Interior – Interior panels/Trim – “Interior Panels / Trim: Roof Headlining: Removal”*
  - B. Install the NEW headliner.

Refer to TIS, applicable model and model year Repair Manual:

    - [2014](#) / [2015](#) / [2016](#) / [2017](#) Corolla:  
*Vehicle Interior – Interior panels/Trim – “Interior Panels / Trim: Roof Headlining: Installation”*
3. Confirm the crease and/or sag condition is no longer present.