



Replace Front Window Motor/Regulators Due To Water Ingress

Classification	Campaign Bulletin	Section/Group	11 - Closures	Country/Region	United States, Canada
Year	2017, 2018	Model	Model 3	Version	All

Bulletin Classification: *This campaign bulletin addresses a known non-safety-related condition and provides recommended technical diagnosis and repair procedures. Apply this procedure to all vehicles in the affected VIN range listed. These instructions assume knowledge of motor vehicle and high voltage electrical component repairs, and should only be executed by trained professionals. Tesla assumes no liability for injury or property damage due to a failure to properly follow these instructions or repairs attempted by unqualified individuals.*

This Service Document supersedes SB-18-11-005, dated 3-Apr-18. Each content change is marked by a vertical line in the left margin. Discard the previous version and replace it with this one.

Condition

On some Model 3 vehicles, water might leak inside the motors of both front window motor/regulator assemblies. This might cause the motors to fail and potentially make the front windows inoperable.

Correction

Replace both front window motor/regulator assemblies with updated parts.

Correction Description	Correction	Time
SB-18-11-005 Not Applicable	S011811005	0.0
Replace LH and RH Front Window Motor/Regulator Assemblies	S021811005	1.2

Required Part(s):	Part Number	Description	Quantity
	1096620-00-F	M3 INTEVA FR LH WINDOW REGULATOR	1
	1096621-00-F	M3 INTEVA FR RH WINDOW REGULATOR	1
	1101805-00-B	BOLT&WASHR,M8x28,STL[109],ZNNI,TC,ADH	4

These part numbers were current at the time of publication. Use the revisions listed or later, unless otherwise specified in the Parts Manual.

Procedure

Replace the LH and RH front window motor/regulator assemblies (refer to Service Manual procedure 11502002).

Affected VIN(s) Affected Model 3 vehicles built before approximately January 10, 2018.

NOTE: This is a simplified summary of the affected VIN list. Refer to the VIN/Bulletin Tracker or Customer/Vehicle profile to determine applicability of this bulletin for a particular vehicle.

For feedback on the accuracy of this document, email ServiceBulletinFeedback@tesla.com.

