



SERVICE ACTION H057: INGENIUM I4 2.0L DIESEL
REAR COVER OIL LEAK

SERVICE BULLETIN

25-JUN-18

NO.: 6-392USA

SEC.: GENERAL
INFORMATION

MKT.: USA

DESCRIPTION OF ISSUE

An issue has been identified on one certain Jaguar vehicle within the listed Affected Vehicle Range which may have inconsistent sealant application which could lead to an engine oil leak.

AFFECTED VEHICLE RANGE

F-PACE (X761; Ingenium I4 2.0L diesel)

Model Year: 2018

VIN: 256900

Retailer: Jaguar Thousand Oaks (05668)

SERVICE PROGRAM / REWORK ACTION

Retailers will inspect for, and if necessary repair, an oil leak from the engine lower timing cover.

ACTION TO BE TAKEN

Use the Jaguar Land Rover claims submission system to make sure that the vehicle is affected by this Program prior to undertaking any rework action.

Retailers are required to HOLD affected new vehicles that are within your control and refrain from releasing the vehicles for new vehicle sale pending completion of the rework action. Affected vehicles already in the hands of customers should be updated at the next available opportunity.

Refer to Technical Bulletin H057NAS, *Service Action: Ingenium I4 2.0L Diesel Rear Cover Oil Leak*, for detailed repair instructions.

PARTS

NOTE: Order parts only if the vehicle fails the Inspection Procedure.

DESCRIPTION	PART NO. / SUNDRY CODE	QTY. / VALUE
Seal - crankshaft oil rear	JDE39481	1
Driveshaft bolt	C2D2087	12
Drive plate bolt	T2R15200	8
Seal - oil drain	AJ813202	1
Kit - element & gasket - oil filter	JDE37128	1
Gasket - High Pressure (HP) Exhaust Gas Recirculation (EGR) tube to EGR and exhaust manifold	AJ813342	2
Diesel particulate filter (DPF) to intermediate exhaust gasket	T2H14088	1
Torque converter to drive plate	C2D25075	4
Seals - Oil cooler pipe to transmission	C2D49255	2
Engine oil (3L); cleaning solution; sealant	ZZZ999	\$45.50

Jaguar Land Rover North America, LLC
100 Jaguar Land Rover Way
Mahwah, NJ 07495

NOTE: an allowance of \$45.50 has been provided to cover the cost of engine oil (3 liters), cleaning solution, and sealant. Claim using Sundry Code 'ZZZ999'.

TOOLS

Refer to the Technical Bulletin referenced above for any required special tools.

WARRANTY

NOTE: use the Jaguar Land Rover claims submission system to ensure that a vehicle is affected by this program prior to undertaking any rework action.

At the time of confirming a booking for vehicle repair, ensure that all outstanding Recall and Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed in one visit.

NOTE: an allowance of \$45.50 has been provided to cover the cost of engine oil (3 liters), cleaning solution, and sealant. Claim using Sundry Code 'ZZZ999'.

Warranty claims must be submitted quoting the Program Code, Option Code 'X', and the relevant Parts and SRO information. The SRO that allows for the drive in/drive out allowance may only be claimed if the vehicle is brought back into the workshop for this action alone to be undertaken.

Repair procedures are under constant review and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Refer to the Jaguar Land Rover claims submission system to obtain the latest repair time.

This program is valid for a limited time only. Warranty claims with a repair date prior to the 30 November 2019 closure date must be submitted for payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PARTS / SUNDRY CODE	QTY. / VALUE
H057	X	Road test - Unsold vehicles only	05.10.50	0.5	-	-
H057	X	Remove air deflector; inspect for oil leak - No further action	76.11.41	0.5	-	-
H057	X	Timing cover - Lower - Replace	12.66.03	5.3	JDE39481 C2D2087 T2R15200 AJ813202 JDE37128 AJ813342 T2H14088 C2D25075 C2D49255 ZZZ999	1 12 8 1 1 2 1 4 2 \$45.50
H057	X	Engage transit mode	86.93.93	0.1	-	-
H057	X	Drive in/drive out	10.10.10	0.2	-	-

Normal Warranty policies and procedures apply.