Preliminary Information

PIC6333A Intermittent Blank or Flickering Driver Information Center (DIC)

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Buick	Enclave	2018 - 2019	All	All	All	All
Buick	Envision	2017 - 2018	All	All	All	All
Buick	Regal	2017	All	All	All	All
Chevrolet	Colorado	2017 - 2018	All	All	All	All
Chevrolet	Cruze	2017 - 2018	All	All	All	All
Chevrolet	Equinox	2018	All	All	All	All
Chevrolet	Impala	2017 - 2018	All	All	All	All
Chevrolet	Malibu	2017 - 2018	All	All	All	All
Chevrolet	Traverse	2018 - 2019	All	All	All	All
GMC	Acadia	2017 - 2019	All	All	All	All
GMC	Canyon	2017 - 2018	All	All	All	All

Involved Region or Country	North America
Additional RPO's	UDD only (Instrument Panel Cluster)
Condition	Some customers may complain of an intermittent blank or flickering Driver Information Center (DIC) display. They may also note that this only seems to occur when playing songs via iHeart or Pandora.
Cause	This may be the result of an instrument panel software concern.

Correction:

Note: This PI applies to Instrument Panel Cluster RPO UDD only. If vehicle is not equipped with UDD follow normal diagnostics.

If this concern is reported, check for DTCs.

If DTCs are present, this PI does not apply and normal SI diagnosis should be followed.

If no DTCs are present, this is the only concern, and it occurs intermittently, do not replace any parts as engineering is currently evaluating the concern.

Once a solution is developed, a related bulletin will be released with repair instructions.

In the meantime, changing the station/source or waiting until the end of the song should recover the screen

Warranty Information

Labor Operation	Description	Labor Time
3480818	Check for DTCs and Evaluate Driver Information Center Operation	.3
*This is a unique Labor Operation for Bulletin use only.		

Version History

Version	2
Modified	Created on 5/15/2018 6/1/2018 - Added Note this applies to RPO UDD only.