Technical Service Bulletin

Topic W12 TSI Camshaft Phaser Position Relat				
Market area	Bentley: worldwide (2WBE),Hongkong-Macau (5HK)			
Brand	Bentley			
Transaction No.	2051219/3			
Level	EH			
Status	Released for publishing			

New customer code

Object of complaint	Complaint type	Position
information, navigation, communication, entertainment -> malfunction display symbols -> emissions control malfunction display	functionality -> activates	

New workshop code

Object of complaint	Complaint type	Position
engine -> cylinder head, valvetrain -> camshaft adjusting valve	functionality -> no function	

Vehicle data

Bentayga W12 TSI

Sales types

Туре	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
4V14A9	2017	Е	SUV BY636 447/W128AG	DDBB	QTZ	QUS
4V14A9	2017	Е	SUV BY636 447/W128AG	DDBB	RGQ	QUS
4V14A9	2017	Е	SUV BY636 447/W128AG	DDBB	SHT	QUS
4V14A9	2018	Е	SUV BY636 447/W128AG	DDBB	QTZ	QUS
4V14A9	2018	Е	SUV BY636 447/W128AG	DDBB	RGQ	QUS
4V14A9	2018	Е	SUV BY636 447/W128AG	DDBB	SHT	QUS

New Continental GT W12

Sales types

Туре	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
3S3*	2018	Е		*	*	*

Documents

Document name master.xml Transaction No.: 2051219/3

W12 TSI Camshaft Phaser Position Related DTC

Condition

Customer reporting "Emission Control Warning Indicator" displayed. Engine running rough.

Technical Background

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Production Solution

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Service

In the event of the following fault codes, carry out the additional checks listed below prior to undertaking any further work:

Fault codes:

P001100: A Camshaft Position (Bank1) Timing over-advanced or System Performance P002400: B Camshaft Position (Bank2) Timing over-advanced or System Performance P002100: A Camshaft Position (Bank2) Timing over-advanced or System Performance

P000A00: "A" Camshaft Position Slow Response (Bank 1) P000D00: "B" Camshaft Position Slow Response (Bank 2)

P052A00: Cold Start "A" Camshaft Position Timing Over-Advanced P054C00: Cold Start "B" Camshaft Position Timing Over-Advanced

Additional checks

- 1. Ensure the electrical integrity of all WT related systems is confirmed including all connections and pins.
- 2. Following the ELSA-PRO procedure, confirm the engine oil pressure.
 - a. If oil pressure is good then proceed to step 3.
 - b. If the oil pressure is low, the root cause is likely not phaser related and therefore further investigation is required. If necessary please raise a DISS technical query.
- Replace the engine oil and filter, idle the vehicle for 30mins to get engine hot, clear all DTCs and drive the vehicle to see if the fault can be reproduced:
 - a. If no fault occurs, retest the vehicle from cold. If still no fault occurs, the root cause is likely not phaser related and therefore further investigation is required. If necessary please raise a DISS technical query.
 - b. If the fault reoccurs, proceed to step 4.
- 4. Replace all four camshaft phasers and camshaft control solenoids.

To replace the camshaft phasers and camshaft control solenoids.

Remove the engine and transmission. Refer to "Engine - To remove and fit".

Replace the camshaft phasers. Refer to "Camshaft phasing – To remove and fit".

Replace the camshaft control solenoids. Refer to "Camshaft control solenoids (Bank 1 and 2) - To remove and fit".

Note. If the procedures are not yet available in Elsapro then please raise a DISS technical query.