

Technical product information

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|------------------------|--|
| Topic | Bentayga - DTC C103129 - Air suspension warning displayed in Driver Instrument Panel |
| Market area | Bentley: worldwide (2WBE),Hongkong-Macau (5HK) |
| Brand | Bentley |
| Transaction No. | 2051818/1 |
| Level | EH |
| Status | Discussion |
| Release date | |

Event memory entries

| Diagnostic address | Event memory entry | Fault type | Fault status |
|------------------------|---|------------|--------------|
| 0074 - Chassis Control | C103129: Level control pressure sensor Implausible signal | | Intermittent |
| 0074 - Chassis Control | C103129: Level control pressure sensor Implausible signal | | static |

New customer code

| Object of complaint | Complaint type | Position |
|--|--|----------|
| running gear -> shock absorber/suspension control -> roll compensation | functionality -> without function / defect | |
| running gear -> adaptive suspension, pitch and roll compensation | functionality | |
| vehicle service -> vehicle diagnosis | control units, services | |

New workshop code

| Object of complaint | Complaint type | Position |
|---|-------------------------|----------|
| running gear -> actuation, dynamics and braking controls -> control unit for anti-roll bar decoupling | functionality -> faulty | |

Vehicle data

Bentayga

Sales types

| Type | MY | Brand | Designation | Engine code | Gearbox code | Final drive code |
|------|------|-------|-------------|-------------|--------------|------------------|
| 4V1* | 2017 | E | | * | * | * |
| 4V1* | 2018 | E | | * | * | * |

Chassis numbers

| Manufacturer | Filler | Type | Filler | MY | Factory | From | To | Prod from | Prodto |
|--------------|--------|------|--------|----|---------|--------|--------|-----------|--------|
| SJA | * | * | * | * | C | 000001 | 023610 | | |

Documents

| Document name |
|----------------------------|
| master.xml |

Customer statement / workshop findings

Air suspension system warning displayed in the Driver Instrument Panel (DIP)



Technical background

Diagnostic Trouble Code (DTC) C103129 Level control pressure sensor Implausible signal symptom (DTC) stored in the Chassis control unit (Address 74)

Production change

This TPI is only applicable to Vehicles which have software version less than 1244 installed in the Adaptive suspension control unit - J197 (Address 74)
Following a successful update, the part number will change to 4M0 907 777L with software version 1244

Measure

1. Ensure a suitable battery charger is correctly connected to the vehicle electrical system for the duration of this procedure

Figure 1

2. Ensure the ignition key is located in the remote control key reader and switch on the ignition (Figure 1)



3. Connect the Bentley approved diagnostic tool to the vehicle On Board Diagnostic (OBD) socket. NOTE: The process is Initiated via Bentley diagnostic tool (VAS 6150C or similar) using a hard wire connection to the vehicle OBD socket, Bluetooth connections should not be used

Your Bentley diagnostic tester must be loaded with Bentley Brand Diagnostic Data Version 2.24.7 or higher

4. From the diagnostic tool main desktop select the Off Board Diagnostic Information System —
5. Select – Start diagnosis
6. Select – Model/ Engine



Figure 2

7. Referring to Figure 2 - Select Specialfunctions (1), Select SVM– Problem related Hardware/Software Update (2), Select Perform test (3)

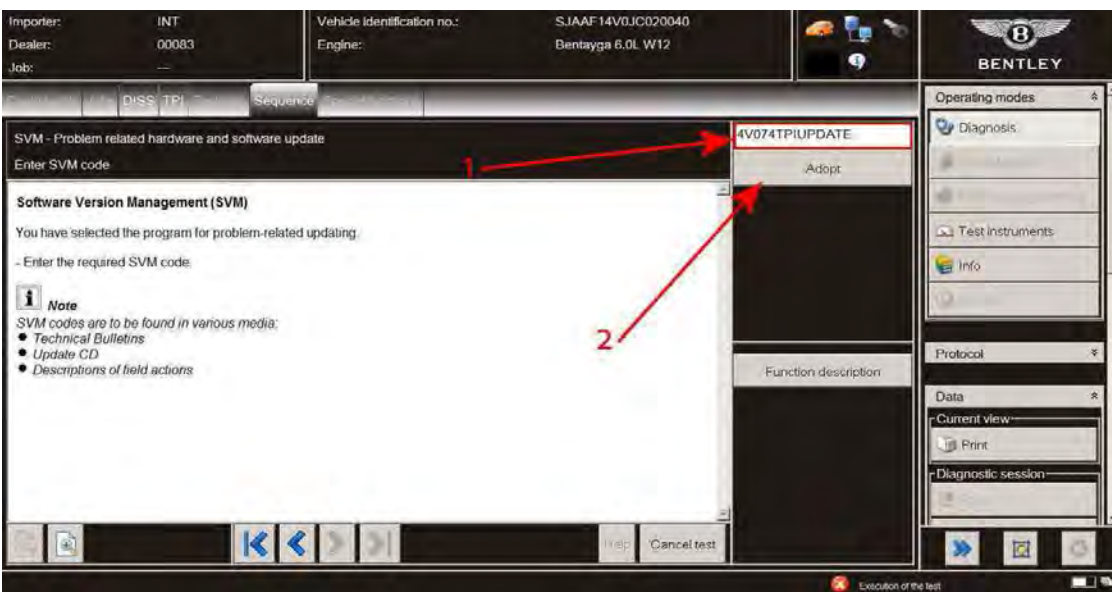


Figure 3

8. Referring to Figure 3 – At the SVM screen (1) enter the specific SVMcode 4V074TPIUPDATE and then select Adopt (2)



Figure 4

9. Referring to Figure 4, Check you have entered the correct SVMcode (1) and select Yes (2) and follow all on screen prompts

10. When prompted enter your globaluser IDandpassword

11. Follow all on screen prompts to continue through the procedure, the identification data will be transferred

12. Once software that requires changing is detected select Done/Continue, Follow all on-screen prompts the online connection will deliver the required software to the tester

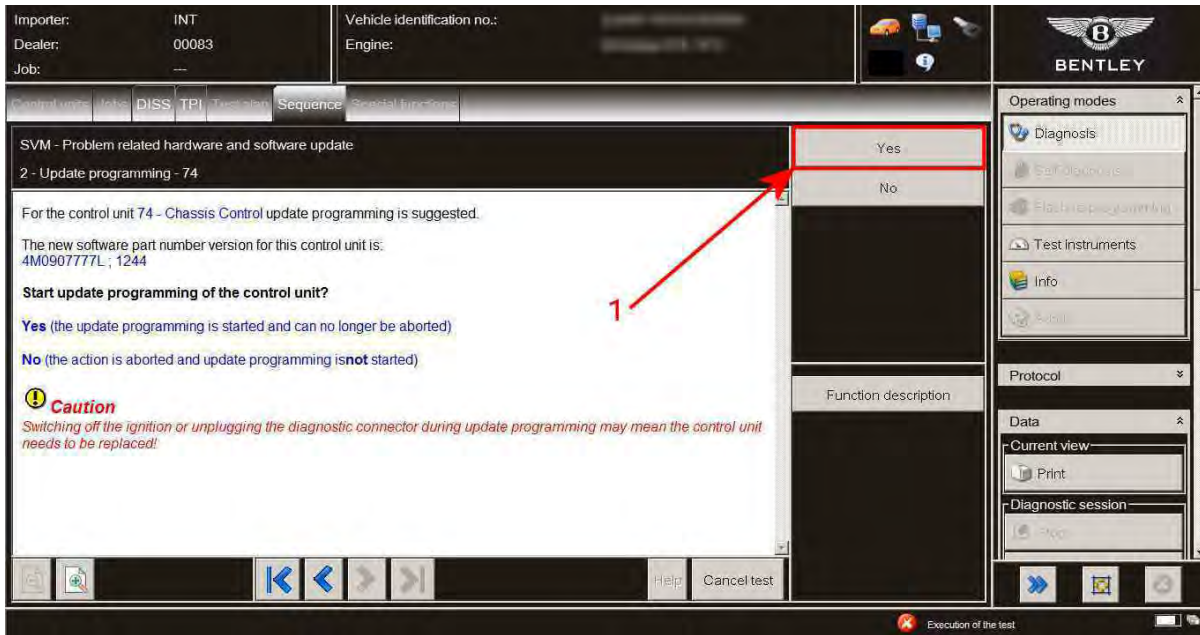


Figure 5

13. Select Yes to update (Figure 5 point 1)

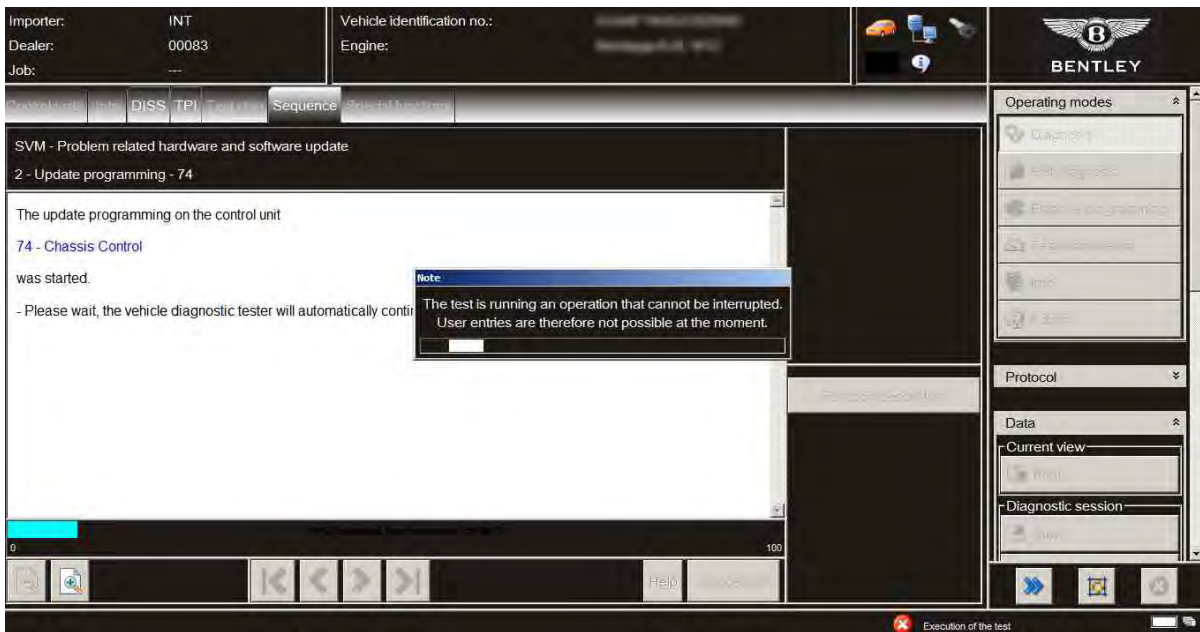


Figure 6

14. During the update a progress bar will be displayed (Figure 6)

- Follow all remaining on-screen prompts

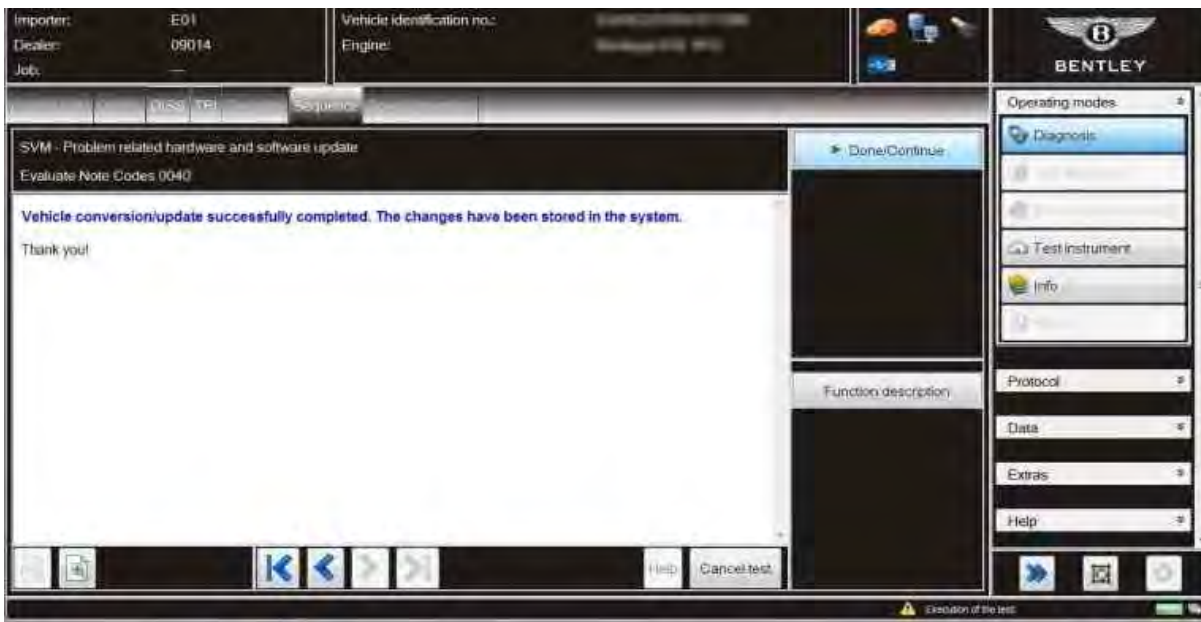


Figure 7

15. Select Done/Continue at successfully completed screen to finalise the update (Figure 7)

16. Clear the vehicle of any fault codes generated as a result of performing this procedure

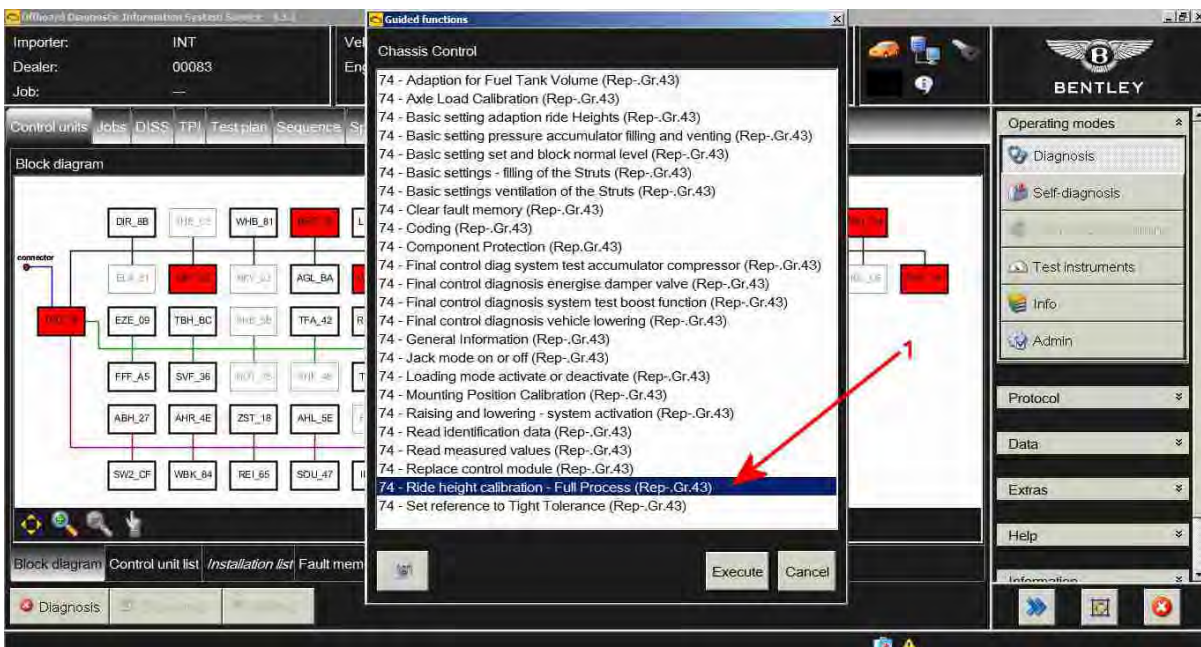


Figure 8

- Referring to Figure 8, Carry out the Ride height Calibration – Full Process

- Clear the vehicle of any fault codes generated as a result of performing this procedure

- When requested to Make a Target/Actual comparison – Select Yes and follow all on-screen prompts

Warranty accounting instructions

| | |
|-----------------------|---------------|
| Warranty Type | 110 or 910 |
| Labour Operation Code | 01 2900 07 |
| Damage Service Number | 43 16 |
| Damage Code | 00 40 |
| Time | 70 Time units |