



Technical Service Bulletin

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Fault Code 4769 and 6255	

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Warranty Statement

The information in this document has no effect on present warranty coverage or repair practices, nor does it authorize TRP or Campaign actions.

Contents

Product Affected

- B6.7 CM2350 B121B
- L9 CM2350 L116B
- X15 CM2350 X114B
- X15 CM2350 X116B

Issue

Symptom:

- Fault Code 4769 active with more than 2 counts in 25 hours and active FC6255

Root Cause:

- Engine operated with active FC4769 for at least one hour, resulting in reduced engine performance and an active FC6255 in the engine control module (ECM).

Verification

- FC4769 and FC6255 are active.

Resolution

- Follow the published troubleshooting for FC4769.
- Once FC4769 has gone inactive, turn the vehicle on and idle for 5 minutes.
- Verify FC6255 is inactive.

- If FC6255 is still active, reference Technical Service Bulletin, Fault Code 6255 Present With No Other Fault Codes and Possible Diesel Exhaust Fluid (DEF) Lamp Illumination, TSB170031 for further instructions.

Document History

Date	Details
2018-7-12	Module Created

Last Modified: 18-Jul-2018
