

SERVICE BULLETIN

Classification:

ST18-003a

Reference:

July 3, 2018

Date:

2013-2016 SENTRA; OIL RESIDUE FOUND ON STEERING COLUMN

NTB18-030a

This bulletin has been amended. The CLAIMS INFORMATION section has been revised. No other changes have been made. Please discard previous versions of this bulletin.

APPLIED VEHICLES: 2013 - 2016 Sentra (B17)

APPLIED VIN // DATE: 2013 - 2015 Sentra: All VINs and Dates 2016 Sentra: Built on or before: 3N1AB7AP(*)G(*)247781 // March 3, 2016

IF YOU CONFIRM

Oil residue is found on the steering column assembly near the lower shaft assembly connection.

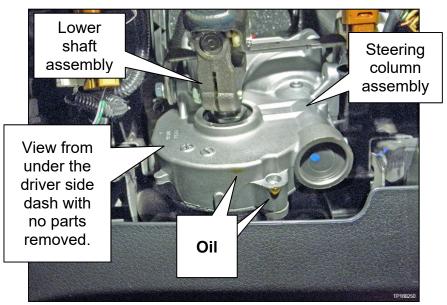


Figure 1

ACTION

Clean the oil drip and residue from the steering column assembly per the **SERVICE PROCEDURE** on page 2.

NOTE: Do NOT replace the Steering Column Assembly for this incident, if it should occur.

IMPORTANT: The purpose of ACTION (above) is to give you a quick idea of the work you will be performing. You MUST closely follow the entire SERVICE PROCEDURE as it contains information that is essential to successfully completing this repair.

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

SERVICE PROCEDURE

- 1. Spray brake parts cleaner onto a clean shop cloth as shown in Figure 2.
 - Use only Low VOC brake cleaner that complies with local regulations.
 - DO NOT use carburetor cleaner for this action.
 - Nissan Low VOC brake cleaners are listed in the **PARTS INFORMATION** section of this bulletin.



Figure 2

2. Wipe any oil drips and residue from the steering column assembly as shown in Figure 3.

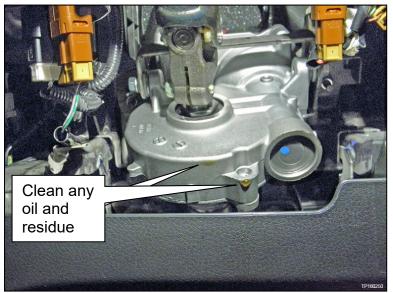


Figure 3

PARTS INFORMATION

DESCRIPTION	PART NUMBER	QUANTITY	
Low VOC Non-Chlorinated (NC) Brake Cleaner (1) (2)	999MP-AH001P	Shop supply	
Low VOC CA Non-Chlorinated (NC) Brake Cleaner (1) (2)	999MP-AH0002P	Shop supply	
SCAQMD Brake Cleaner (1) (2)	999MPA-H0003P	Shop supply	

(1) Order this item through the Nissan Maintenance Advantage program: Phone 877-NIS-NMA1 (877-647-6621). Website order via link on the dealer portal; www.NNAnet.com and click on the "Maintenance Advantage" link.

(2) An equivalent Low VOC brake cleaner that complies with local regulations can be used.

CLAIMS INFORMATION

Submit a Primary Part (PP) type line claim using the following claims coding:

DESCRIPTION	PFP	OP CODE	SYM	DIA	FRT
Clean oil from steering column assembly	(1)	QX39AA	ZE	32	0.2 hrs.

(1) Reference the electronic parts catalog (FAST), and use the Steering Column Assembly (48810-****) as the Primary Failed Part (PFP).