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Sent on	08	15	2018	Expires on	08	28	2018
From	Parts and Service Division						
Subject	Request for Visit: 2015 TLX SRS Light On with DTC B0020-13 or B0028-13						

PRIORITY/ACTION REQUIRED

To: All Acura Service Managers/Consultants
 From: Technical Research & Support Group
 RE: Request for Visit: 2015 TLX SRS Light On with DTC B0020-13 or B0028-13

This message is solely directed to Acura dealership personnel; please handle accordingly. Print this i/N message and provide a copy to the Shop Foreman and all Service Consultants.

Background

American Honda Motor Co., Inc. (AHM) is investigating certain 2015 TLXs with a client complaint of the SRS light on with the DTC B0020-13 (Open or Increased Resistance in the Driver's Side Airbag Inflator) or B0028-13 (Open or Increased Resistance in the Front Passenger's Side Airbag Inflator) stored or in active fault. To fully understand the cause of this condition, AHM would like to inspect the vehicle prior to you attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

1. DTC B0020-13 or B0028-13 must be stored or still in active fault.
2. No previous repair to the front seats.

Action Required

If you have or know of such a vehicle, please call the Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.