

Classification:

BT17-024a

Reference:

ITB17-059a

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Date:

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## 2015 – 2016 Q50 AND Q50 HYBRID; FRONT SEAT VIBRATION

This bulletin has been amended. **APPLIED VEHICLES** has been updated.  
More information has been added to **IF YOU CONFIRM**.  
No other changes have been made. Discard all previous versions of this bulletin.

**APPLIED VEHICLES:** 2015 – 2016 Q50 (V37)  
2015 – 2016 Q50 Hybrid (V37)

**APPLIED VINs / DATES:** 2015 – All / All  
2016 Q50 2WD built before JN1(\*)V7AP(\*)GM 201483 / Jan 29, 2016  
2016 Q50 AWD built before JN1(\*)V7AR(\*)GM 252050 / Feb 5, 2016  
2016 Q50 Hybrid 2WD built before JN1AV7AP(\*)GM490210 / Jan 29, 2016  
2016 Q50 Hybrid AWD built before JN1AV7AR(\*)GM 530141 / Jan 29, 2016

### IF YOU CONFIRM

One or a combination of the following with the driver or front passenger seat when driving:

- Rattling
- Vibration
- Excessive play
- Rocking

### ACTION

Replace the front seat rail nuts with the new ones listed in the **PARTS INFORMATION** section of this bulletin.

**IMPORTANT:** The purpose of ACTION (above) is to give you a quick idea of the work you will be performing. You **MUST** closely follow the entire SERVICE PROCEDURE as it contains information that is essential to successfully completing this repair.

Infiniti Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Infiniti retailer to determine if this applies to your vehicle.

## SERVICE PROCEDURE

**NOTE:** Some photos show the front seat removed for clarification purposes. The seat does NOT have to be removed to perform the repairs outlined in this bulletin. Passenger side shown, driver side is similar.

1. Adjust the front seat to the forward most position.

**NOTE:** The seat must be in the forward most position otherwise the screw shaft will rotate when attempting to remove the nuts in the next steps.



Figure 1

2. Raise the front seat to the highest position.



Figure 2

3. Remove the nut on the screw shaft front outboard position.

**NOTE:** Do NOT remove the washer installed behind the nut on the outboard and inboard positions. Refer to Figure 4.

4. Remove the nut on the screw shaft front inboard position.

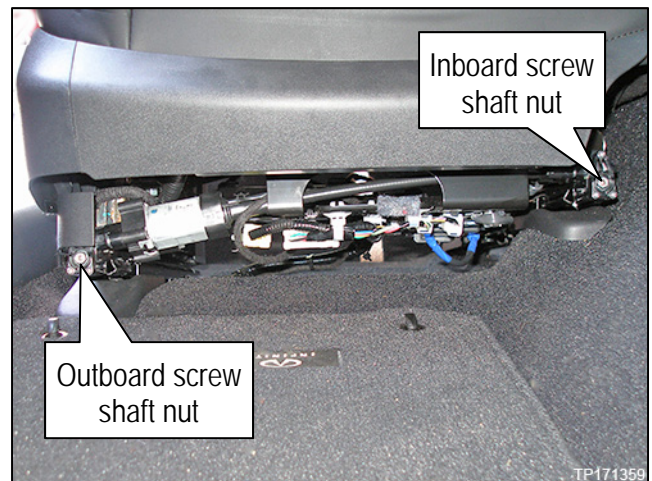


Figure 3

**NOTE:** Do NOT remove the washer installed behind the nut on the outboard and inboard positions.

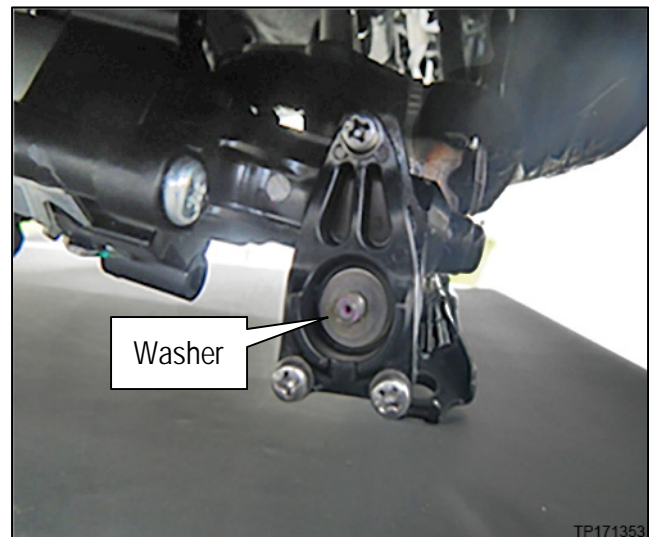


Figure 4

5. Hand tighten the new M4 flanged nuts.

**NOTE:** New M4 flanged nuts are listed in the **PARTS INFORMATION** section of this bulletin.

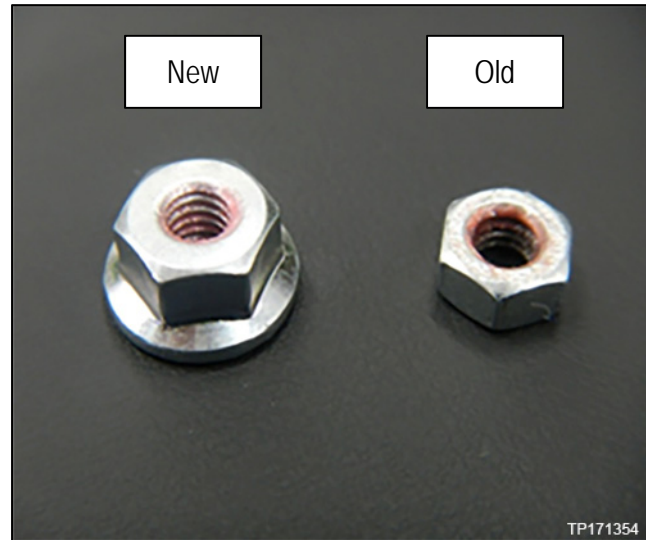


Figure 5

6. Position the front seat to the rear most position.

**NOTE:** During final torque process, the seat must be in the rear most position otherwise the screw shaft will rotate when attempting to tighten the nuts in the next step.

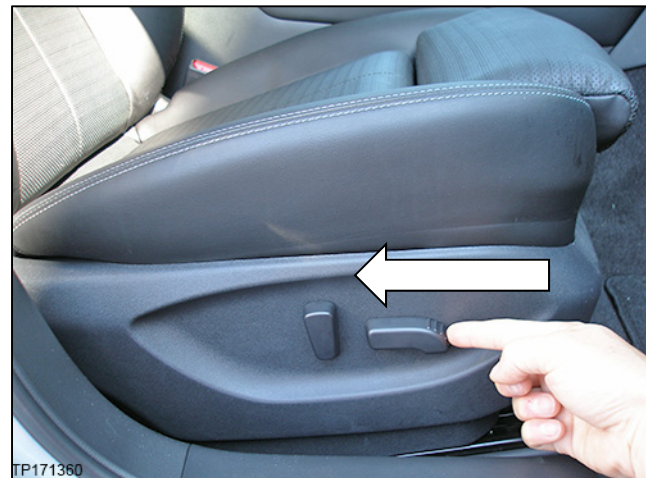


Figure 6

- Torque the new M4 flanged nuts to 1.9 N·m, (19 kg-m, **16.8 in-lb**).

**IMPORTANT:** To allow the thread locker on the new nuts to cure, do not operate the seat slide for 15 minutes.



Figure 7

#### PARTS INFORMATION

DESCRIPTION	PART NUMBER	QUANTITY
M4 FLANGE NUT (Bag of 4 nuts)	68898 – 4HA0A	1 per side

#### CLAIMS INFORMATION

Submit a Primary Part (PP) type line claim using the following claims coding:

DESCRIPTION	PFP	OP CODE	SYM	DIA	FRT
Replace Seat Slide Adjusting Screw Nut-One Side	(1)	VX4RAA	ZE	32	0.3
Replace Seat Slide Adjusting Screw Nuts-Both Sides		VX4RBA			0.5

(1) Reference the electronic parts catalog (FAST), and use the Front Seat Frame as the Primary Failed Part (PFP).