

**On-car analysis list from October 12th, 2015
please contact VW Helpline before attempting repair**

| | Models | MY | Engine | Transmission | Topic | Customer Complaint |
|-------------------|--------------------------------------------------------------------|--------------|----------------------------------------------|---------------------|-----------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------|
| Powertrain | Jetta, Golf, Passat | 15 | 2.0TDI CVCA/CRUA | All | Oil Light | Customer states the oil light is on |
| | Jetta Hybrid | 13 - 15 | All | All | P309F and P309D Fault Code | Mil-on no electric drive mode, untouched vehicles |
| | Golf, Jetta, Passat, Golf Sportwagen, Beetle, Beetle Conv | 15 | 2.0TDI (CVCA, CRUA) | All | Glow Plug | MIL-on with glow plug pressure sensor faults and a confirmed loose glow plug connector with no previous repairs |
| | Tiguan, EOS, CC | 12-15 | All | All | P2015 in ECM | Mil-on with fault code P2015 |
| | Tiguan | 15 | All | All | P0455 in ECM | MIL-on with P0455 (untouched vehicle with no previous EVAP related repairs) |
| | Touareg | 11-15 | 3.0L (CATA/CNRB) | All | P0087/Fuel Pump Noise/Crank-No-Start | Customer states crank no start, in-tank fuel pump making noise, possibly with P0087 (No previous repairs for High Pressure Pump concerns) |
| | Tiguan, EOS, CC | 15-16 | 2.0T (CCTA, CBFA) | All | Intake Manifold Replacement | MIL-on with fault code P2015, AFTER intake manifold replacement (if previously had manifold replaced) |
| | Passat | 12 and 14 | 2.0TDI (CKRA) | All | P0202A and/or P202B in ECM (MY12 and 14 only, no MY13) | MIL-on with static fault code P202A and or P202B |
| | Tiguan | 15 | All | All | Rear O2 Sensor Fault | MIL-on fault P013E in the ECM |
| Electrical | Jetta, Passat, Beetle, Beetle Conv | 15 | 1.8T (CPRA, CPKA) 2.0T (CPPA, CPLA) | All | Injector | MIL-on misfire faults (injector must be confirmed to be the cause of misfire) |
| | Passat | 14-15 | All | All | Backup Camera Inoperative | Backup camera is completely inoperative (static) |
| Chassis | Passat | 14 | All | All | Front brake caliper | Excess front brake dust or uneven brake pad wear (VINS EC050000 – EC065000 only) (untouched vehicles only) |
| Body | Tiguan | 15-16 | All | All | Sunroof Frame | Sunroof doesn't close/misaligned/out of synchronization |
| | Passat | 15 | All | All | Dashboard Noise | Customer states there is a squeak or rattle from the left or right side of the dashboard (only vehicles after VIN FC054650) |