

Solution K12246971 Wednesday, September 26, 2018 8:51:35 PM CEST

Mack Models

Mack Model	GR-Granite, PI-Pinnacle, AN-Anthem, CHU-Pinnacle, Axle back, CXU-Pinnacle, Axel forward, GU-Granite, TD-Titan
Volvo Models	
Volvo Model	VNR, VNL, VHD, VAH
Engine family	
Engine family	Cummins, 11L Engine, 13L Engine, MP7, MP8
Emission Standard	
Emission Standard	2018, OBD2017, US17, US13 OBD, US14
** SOLUTION **	
Title	Grounding Bus Bar On Frame Rail Stud; Inspection To Be Performed For Power And Ground, Data Link DTCs - US13 And Newer Emissions, Common Model Year 2018 And Newer
Cause	The ground star is painted before the cables are installed causing insufficient grounding.
Solution	The ground star is located on the driver's side frame rail near the battery box and fuel tank. Multiple grounds have been moved to this location. If the ground becomes loose or if it gets the protective coating in between the terminals the ground star needs to be removed, cleaned, and the protective coating needs to be reapplied.





Solution visibility	Dealer distribution	
Function(s)/component(s) affected		
Function affected	wiring harness	
Function Group		
Function Group	371 cables	
Customer effect		
Main customer effect	diagnostics/methodology, efficiency/abnormal behavior, fault code/display	
Conditions		
Vehicle operating mode	when driving, when stationary	
Frequency of occurrence of problem	random	
Administration		
Author	RU4469V	
Dealer ID	RU4469V	
Last modified by	RU4469V	
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