

Classification:

EM18-004

Reference:

ITB18-033

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Date:

September 27, 2018

VOLUNTARY SERVICE CAMPAIGN 2017 QX60; ENGINE COOLANT

CAMPAIGN ID #: PC653
APPLIED VEHICLES: 2017 QX60 (L50)
2017 QX60 Hybrid (L50)

**Check Service COMM or Dealer Business Systems (DBS)
National Service History to confirm campaign eligibility.**

INTRODUCTION

Infiniti is conducting this voluntary service campaign on certain specific model year 2017 QX60 and QX60 Hybrid vehicles. The engine coolant in the radiator will be drained and refilled. This service will be performed at no charge to the customer for parts or labor.

IDENTIFICATION NUMBER

Infiniti has assigned identification number PC653 to this campaign. This number must appear on all communication and documentation of any nature dealing with this campaign.

DEALER RESPONSIBILITY

Dealers are to repair vehicles falling within range of this campaign that enter the service department. This includes vehicles purchased from private parties, vehicles presented by transient (tourists) owners, and vehicles in a dealer's inventory.

Infiniti Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Infiniti retailer to determine if this applies to your vehicle.

SERVICE PROCEDURE

IMPORTANT: Follow all warnings, cautions, and notes in the Electronic Service Manual (ESM) when working on or near the cooling system, including coolant.

1. Drain and refill the radiator with Nissan **Blue** Extended Life Antifreeze/Coolant (see PARTS INFORMATION).
 - Make sure the radiator drain plug and O-ring seal are clean before reinstalling.
 - For QX60: Refer to the ESM. Type "coolant" in the Title Search box, select Search, and then select the link "Changing Engine Coolant."
 - Make sure the radiator drain plug and O-ring seal are clean before reinstalling.
 - Radiator drain plug torque: 1.96 N·m (0.20 kg-m, **17.35 in lbs**)
 - For QX60 Hybrid: Refer to the ESM. Type "coolant" in the Title Search box, select Search, and then select the links "Draining" and "Refilling."
 - Make sure the radiator drain plug and O-ring seal are clean before reinstalling.
 - Radiator drain plug torque: 1.96 N·m (0.20 kg-m, **17.35 in lbs**)

PARTS INFORMATION

DESCRIPTION	PART NUMBER	QUANTITY
Nissan Blue Extended Life ANTIFREEZE/COOLANT (1)	999MP-L25500P	2 gallons

- (1) Order Nissan **Blue** Extended Life ANTIFREEZE/COOLANT through the Infiniti Maintenance Advantage program: Phone: 877-INF-IMA1 (877-463-4621). Website order via link on dealer portal www.NNAnet.com and click on the "Maintenance Advantage" link.



CLAIMS INFORMATION

Submit a "CM" line claim using the following claims coding:

CAMPAIGN ("CM") ID	DESCRIPTION	OP CODE	FRT
PC653	Drain and Refill Radiator	PC6530	0.7 hrs

