

Reference	SSM73887
Models	Discovery / L462
Title	Discovery / L462 Bonnet Release Not Working
Category	Body
Last modified	05-Jun-2018 00:00:00
Symptom	112000 Latches/Locks & Security
Content	<p>Issue: Customers of 17MY Discovery, may report that they are unable to open their bonnet when operating the release handle to it's maximum hard-stop position.</p> <p>Cause: Investigations by JLR Engineering have confirmed that the overall cable length is incorrect for the required specification.</p> <p>Action: A new part number has now been released for service with a shorter cable length to fix the Customer reported problem. The parts catalogue will be updated shortly with new number, in the meantime please order the below part:</p> <p>Part number - LR121817</p> <p>Thank you for your assistance in this matter.</p> <p>Technicians - Please rate this SSM and provide comments so that future communications can be improved.</p> <p>1 = Poor – Basic information provided – The SSM does not help me resolve the customer concern.</p> <p>3 = Average – Adequate information provided – The SSM partially helps me resolve the customer concern.</p> <p>5 = Excellent – All required information provided to resolve the customer concern.</p>