

Reference	SSM73548
Models	Discovery / L462 Discovery Sport / L550 Range Rover / L405 Range Rover Evoque / L538 Range Rover Sport / L494 Range Rover Velar / L560
Title	Staining On Headlining & other Interior Fabric Upholstery
Category	Body
Last modified	21-Jun-2018 00:00:00
Symptom	107000 Interior Trim
Content	<p>Issue Retailers and POE reporting staining on headlining and other interior fabric upholstery. including roller blind type load space cover housing and PVC blind material.</p> <p>Cause Assembly and transportation processes requiring updating.</p> <p>Action JLR have now released two new approved cleaning products for interior cleaning LR110454 (Dry Stain Remover) for light stains LR110455 (Colour Transfer Remover) for heavier stains</p> <p>Technicians - Please rate this SSM and provide comments so that future communications can be improved.</p> <p>1 = Poor – Basic information provided – The SSM does not help me resolve the customer concern.</p> <p>3 = Average – Adequate information provided – The SSM partially helps me resolve the customer concern.</p> <p>5 = Excellent – All required information provided to resolve the customer concern.</p>