

<b>Reference</b>	SSM73963
<b>Models</b>	I-PACE / X590
<b>Title</b>	X590 IPACE: Body side moulding and badge delamination
<b>Category</b>	Body
<b>Last modified</b>	13-Jul-2018 00:00:00
<b>Symptom</b>	108000 Ext. Trim/Accessories
<b>Attachments</b>	example delam 3.png example of delam 2018-07-11.jpg example2 delam.jpg

**Content**Issue:

Reports of delamination of the Jaguar logo and fender badge on the lower body side moulding - see example photographs attached.

Cause:

Under investigation

Action:

Should this issue be observed on any X590 iPace vehicles:  
As an interim measure do not prepare or clean vehicles using 'jet-washing equipment' or 'aggressive' cleaning materials. Please submit a quality report (EPQR) with a photograph of the logo or badge and the part number located on the rear of the part.  
Replacement parts of guaranteed quality will be supplied direct from the factory to resolve this concern.

This SSM will be updated shortly to advise status and next actions.

Technicians - Please rate this SSM and provide comments so that future communications can be improved.

1 = Poor – Basic information provided – The SSM does not help me resolve the customer concern.

3 = Average – Adequate information provided – The SSM partially helps me resolve the customer concern.

5 = Excellent – All required information provided to resolve the customer concern.