



JTB00646NAS1

TECHNICAL BULLETIN

24 JUL 2018

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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Jaguar service facility to determine whether this bulletin applies to a specific vehicle.

INFORMATION

SECTION:

501-25B: Body Repairs - Water Leaks

SUBJECT/CONCERN:

Water Ingress Into The Passenger And/Or Luggage Compartment

AFFECTED VEHICLE RANGE:

| MODEL: | MODEL YEAR: | VIN: | ASSEMBLY PLANT: |
|-----------|-------------|---------------|-----------------|
| XE (X760) | 2017 | 921222-995971 | Solihull |
| XE (X760) | 2017 | P10168-P28201 | Castle Bromwich |
| XF (X260) | 2017 | Y11189-Y53221 | Castle Bromwich |

MARKETS:

NORTH AMERICA

CONDITION SUMMARY:**SITUATION:**

Water ingress into the passenger and/or luggage compartment may be evident.

CAUSE:

This may be caused by water ingress through the high mounted stop lamp location grommets.

ACTION:

Should a customer express this concern, follow the Workshop Procedure below.

PARTS:

| PART NUMBER | DESCRIPTION | QUANTITY |
|-------------|-------------|----------|
| T2R14098 | Grommet | 2 |

TOOLS:

Refer to Workshop Manual for any required special tools.

WARRANTY:**NOTES:**

- Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Always refer to JLR claims submission system to obtain the latest repair time.
- The JLR Claims Submission System requires the use of causal part numbers. Labor only claims must show the causal part number with a quantity of zero.

| DESCRIPTION | SRO | TIME (HOURS) | CONDITION CODE | CAUSAL PART |
|---|----------|--------------|----------------|-------------|
| High mounted stop lamp grommets - Replace - XE (X760) | 76.96.74 | 2.0 | D8 | T2H32082 |
| High mounted stop lamp grommets - Replace - XF (X260) | 76.96.74 | 2.2 | D8 | T2H32082 |

 **NOTE:**

Normal Warranty procedures apply.

WORKSHOP PROCEDURE:

 **NOTE:**

Before returning the vehicle to the customer, make sure any effects of the water ingress (carpets, wiring, control modules -- **especially the Telematics Control Module [TCU]** -- , etc.) have been identified and repaired. To be performed as a separate claim.

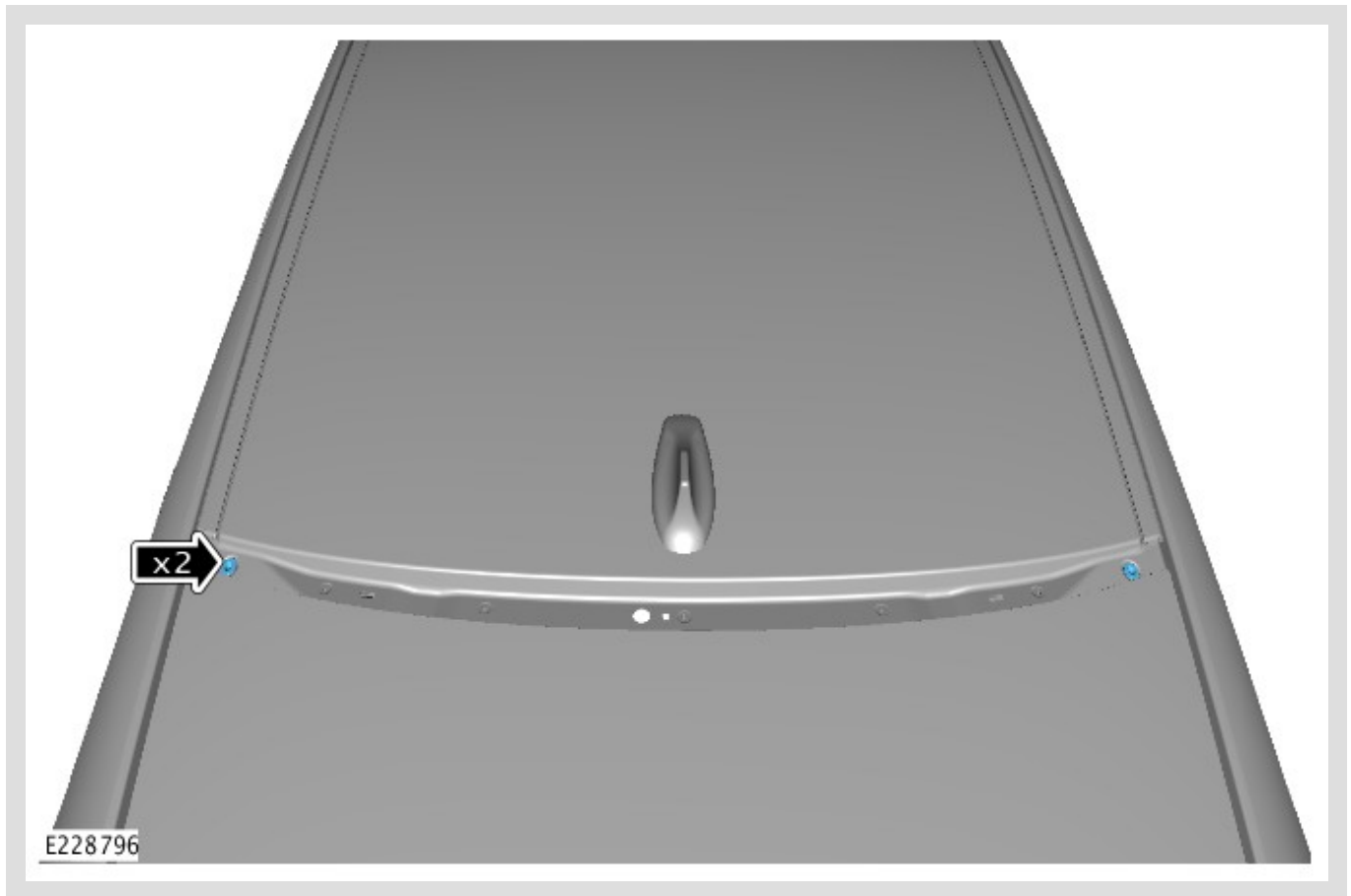
1 Access the high mounted stop lamp (see TOPIx Workshop Manual section 417-01: Lighting - Exterior Lighting - Removal and Installation - High Mounted Stoplamp [**Steps 1-13**]).

2 Complete a water test on the high mounted stop lamp.

- If water ingress is through the location grommets, go to Step 3.
- If water ingress is not through the location grommets, DO NOT continue with this Technical Bulletin.

3 Remove the high mounted stop lamp (see TOPIx Workshop Manual section 417:01: Lighting - Exterior Lighting - Removal and Installation - High Mounted Stoplamp [**from Step 13**]).

4



Replace the 2 location grommets.

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- 5 Install the high mounted stop lamp (see TOPIx Workshop Manual section 417-01: Lighting - Exterior Lighting - Removal and Installation - High Mounted Stoplamp).