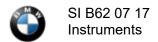
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September 2017 Technical Service

INSTRUMENT CLUSTER REMAINS DARK & DOES NOT START UP

This Service Information bulletin replaces SI B62 07 17 dated May 2017

What's New:

- Changed affected production dates & options
- · Procedure wording
- · Changed I-level of software.

MODEL

| G12 (7 Series) | G30 (5 Series Sedan) | Vehicles produced up to 3/1/2017 |
|----------------|----------------------|----------------------------------|
|----------------|----------------------|----------------------------------|

MODEL

| G12 (7 Series) produced up to 3/1/2017 | G30 (5 Series Sedan) produced through 7/20/2017 |
|--|---|
| Vehicles without optional equipment SA6WB multifunctional instrument display | |

SITUATION

The instrument cluster (KOMBI) display does not appear when the vehicle is started.



Software in the instrument cluster incorrectly initiates the safety mode causing the cluster display to remain dark.

CORRECTION

Reprogram the vehicle.

PROCEDURE

For conditions that are similar to the situation described:

- 1. Perform diagnosis with the latest version of ISTA.
- 2. Program the vehicle using ISTA/P 3.61.3 or ISTA 4.05.12 or higher.

| Model | Target integration level | |
|----------|---|--|
| G12, G30 | S15x-17-07-503 or higher (available since July 20, 2017) | |

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Note that ISTA will automatically reprogram and code all programmable control modules that do not have the latest software.

Always connect a BMW approved battery charger/power supply (SI B04 23 10).

For information on programming and coding with ISTA, refer to CenterNet / TIS / Technical Documentation / Diagnostics and Programming / Programming Documentation.

WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

| Defect Code: | 6211208600 | |
|------------------|------------------|---|
| | | |
| Labor Operation: | Labor Allowance: | Description: |
| 00 00 006 | Refer to KSD2 | Performing "vehicle test" (with vehicle diagnosis system – checking faults) (Main work) |
| Or: | | |
| 00 00 556 | Refer to KSD2 | Performing "vehicle test" (with vehicle diagnosis system – checking faults) (Plus work) |
| And: | | |
| 61 21 528 | Refer to KSD2 | Connect an approved battery charger/power supply (indicated in KSD 2 as Charging battery) |
| And: | | |
| 61 00 730 | Refer to KSD2 | Programming/encoding control unit(s) |

If you are using a Main labor code for another repair, use the Plus code labor operation 00 00 556 instead.

Refer to KSD2 for the corresponding flat rate unit (FRU) allowances.

Vehicle Programming and Coding

When ISTA/P automatically reprograms and codes all the vehicle's control modules that "currently do not have" the latest software and if one or more control module failures occur "during" this programming procedure:

• Please claim this "consequential" control module-related repair work under the defect code listed in this bulletin with the applicable KSD2/AIR labor operations.

Other Repairs

Control module failures that occurred "prior" to performing this programming procedure:

• When "covered" under an applicable limited warranty, claim this control module-related repair work using the applicable defect code and labor operations in KSD2/AIR.

Monday, September 25, 2017

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