



INSTRUMENT CLUSTER REMAINS DARK & DOES NOT START UP

This Service Information bulletin replaces SI B62 07 17 dated May 2017

What's New:

- Changed affected production dates & options
- Procedure wording
- Changed I-level of software.

MODEL

G12 (7 Series)	G30 (5 Series Sedan)	Vehicles produced up to 3/1/2017
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MODEL

G12 (7 Series) produced up to 3/1/2017	G30 (5 Series Sedan) produced through 7/20/2017
UPDATE! Vehicles without optional equipment SA6WB multifunctional instrument display	

SITUATION

UPDATE! The instrument cluster (KOMBI) display does not appear when the vehicle is started.

UPDATE! CAUSE

Software in the instrument cluster incorrectly initiates the safety mode causing the cluster display to remain dark.

CORRECTION

Reprogram the vehicle.

PROCEDURE

For conditions that are similar to the situation described:

1. Perform diagnosis with the latest version of ISTA.
2. Program the vehicle using ISTA/P 3.61.3 or ISTA 4.05.12 or higher.

Model	Target integration level
G12, G30	UPDATE! S15x-17-07-503 or higher (available since July 20, 2017)



Note that ISTA will automatically reprogram and code all programmable control modules that do not have the latest software.

Always connect a BMW approved battery charger/power supply ([SI B04 23 10](#)).



For information on programming and coding with ISTA, refer to CenterNet / TIS / Technical Documentation / Diagnostics and Programming / Programming Documentation.

WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Defect Code:	6211208600	
Labor Operation:	Labor Allowance:	Description:
00 00 006	Refer to KSD2	Performing "vehicle test" (with vehicle diagnosis system – checking faults) (Main work)
Or:		
00 00 556	Refer to KSD2	Performing "vehicle test" (with vehicle diagnosis system – checking faults) (Plus work)
And:		
61 21 528	Refer to KSD2	Connect an approved battery charger/power supply (indicated in KSD 2 as Charging battery)
And:		
61 00 730	Refer to KSD2	Programming/encoding control unit(s)

If you are using a Main labor code for another repair, use the Plus code labor operation 00 00 556 instead.

Refer to KSD2 for the corresponding flat rate unit (FRU) allowances.

Vehicle Programming and Coding

When ISTA/P automatically reprograms and codes all the vehicle's control modules that "currently do not have" the latest software and if one or more control module failures occur "during" this programming procedure:

- Please claim this "consequential" control module-related repair work under the defect code listed in this bulletin with the applicable KSD2/AIR labor operations.

Other Repairs

Control module failures that occurred "prior" to performing this programming procedure:

- When "covered" under an applicable limited warranty, claim this control module-related repair work using the applicable defect code and labor operations in KSD2/AIR.

Monday, September 25, 2017

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