

July 2015 Warranties

SUBJECT

In-Tank Fuel Delivery Module (Pump): Limited Warranty Extension to 10 Years Without Mileage Limitation

MODEL E70 (X5)

Model Years 2009, 2010 and 2011 produced from 03/19/2008 to 07/19/2010 With the M57Y engine (X5 xDrive 35d) Model Years 2007, 2008, 2009, and 2010 produced from 05/23/2006 to 03/18/2010 With the N52K engine (X5 3.0si / X5 xDrive30i) Model Year 2011 produced from 9/29/2009 to 7/19/2010 With the N55 engine (X5 xDrive 35i) Model Years 2007, 2008, 2009, and 2010 produced from 5/09/2006 to 3/18/2010 With the N62TU engine (X5 4.8i / X5 xDrive48i) Model Year 2011 produced from 8/6/2009 to 07/19/2010 With the N63 engine (X5 xDrive 50i) Model Years 2010 and 2011 produced from 1/12/2009 to 7/19/2010 With the S63 engine (X5 M) E71 (X6) Model Years 2008, 2009, and 2010 produced from 7/05/2007 to 3/18/2010 With the N54 engine (X6 xDrive 35i) Model Year 2011 produced from 2/4/2010 to 7/19/2010 With the N55 engine (X6 xDrive 35i) Model Years 2008, 2009, 2010 and 2011 produced from 11/15/2007 to 7/19/2010 With the N63 engine (X6 xDrive 50i) Model Year 2010 and 2011 produced from 12/15/2008 to 07/15/2010 With the S63 engine (X6 M) E72 (ActiveHybrid X6) Model Years 2010 and 2011 produced from 3/25/2009 to 7/19/2010

With the N63 engine (X6 xDrive50i Hybrid)

F07 (5 Series Gran Turismo)

Model Years 2010 and 2011 produced from 9/24/2009 to 06/10/2011

With the N55 engine (535i Gran Turismo)

Model Year 2011 produced from 3/11/2010 to 06/10/2011

With the N55 engine (535i xDrive Gran Turismo)

Model Years 2010 and 2011 produced from 3/25/2009 to 6/10/2011

With the N63 engine (550i Gran Turismo / 550i xDrive Gran Turismo)

F10 (5 Series Sedan)

Model Year 2011 produced from 5/17/2010 to 6/10/2011

With the N52T engine (528i Sedan)

Model Year 2011 produced from 7/8/2009 to 6/10/2011

With the N55 engine (535i Sedan / 535i xDrive Sedan)

Model Year 2011 produced from 7/7/2009 to 6/10/2011

With the N63 engine (550i Sedan / 550i xDrive Sedan)

F12 (6 Series Convertible)

Model Year 2012 produced on 5/25/2011

With the N55 engine (640i Convertible) (One VIN)

Model Year 2012 produced from 10/26/2010 to 6/10/2011

With the N63 engine (650i Convertible)

F13 (6 Series Coupe)

Model Year 2012 produced on 12/10/2010 (650i Coupe) (One VIN)

Model Year 2012 produced from 5/26/2011 to 05/27/2011 (650i xDrive Coupe) (Five VINs)

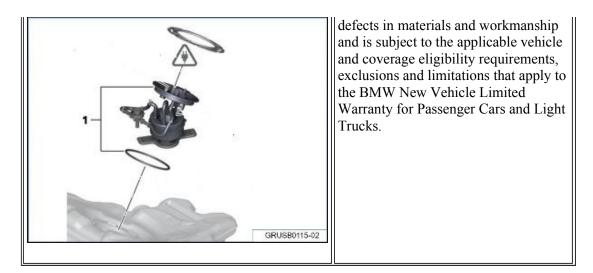
With the N63 engine

INFORMATION

On the above-referenced vehicles, BMW of North America, LLC ("BMW NA") is extending the limited warranty for the

• In-tank fuel delivery module (pump) to 10 years without mileage limitation as determined by the vehicle's original in-service date.

Item #1: This "component-specific" limited warranty extension applies to



This bulletin is notice of a "limited warranty extension." This is NOT a notice of a Recall or Service Action.

There is no immediate repair required unless the BMW vehicle is currently experiencing this problem.

Customer Notification Letter - VIN and Component-specific Warranty Extension

Even though this is **NOT** a Recall, BMW NA will begin sending VIN-specific customer notification letters the week of July 13, 2015 in a "phased" release. A sample letter is attached.

ELIGIBLE BMW VEHICLES

To assist you in identifying the eligible vehicles, the DCSnet Warranty Vehicle Inquiry will be updated with the "Vehicle Comment" shown below:

BMW NA has extended the limited warranty for the in-tank fuel delivery module (pump) on this vehicle to 10 years without mileage limitation as determined from the original in-service date, subject to the applicable vehicle and coverage eligibility requirements, exclusions and limitations that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks. Please see SI B01 05 15.

Note: Always check the DCSnet Warranty Vehicle Inquiry "Vehicle Comments" and the "Repair History (Claims)" sections first, before performing any repairs.

PARTS INFORMATION

Please refer to the Electronic Parts Catalog (EPC/ETK), using the customer's VIN to locate the replacement part numbers.

Note: Only order the necessary quantity of parts you center needs to repair customer vehicles which have a confirmed failure.

Also, refer to ETK and the repair instructions for onetime-use fasteners and component information regarding additional and/or replacement screws, gaskets and seals that need to be installed and claimed.

WARRANTY INFORMATION

The in-tank fuel delivery module (pump) limited warranty extension to 10 years without mileage limitation applies to "eligible US-specification BMW vehicles" that are registered, operated and have their covered repair performed by an authorized BMW center in the United States (including Puerto Rico).

Should the in-tank fuel delivery module (pump) fail again, it is covered by the remaining portion of the extended limited warranty coverage period.

The existing limited warranty coverage for all other parts has not changed.

Non-Qualifying Repairs

Non-US specification vehicles, ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico and/or the diagnosis and repair of other "unrelated" issues are not covered under the terms of this limited warranty extension.

Repair Claim Submission

Claim this work with the defect code and labor operations provided below.

Defect Code:	16 11 90 79 00	In-tank Fuel Delivery Module (Pump) Limited Warranty Extension
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In-tank Fuel Pump Replacement: All except E70 (X5) vehicles with the third-row seat

Labor Operation:	Labor Allowance:	Description:
16 14 010	Refer to KND/	Removing and installing or replacing fuel pump(s)

If you are using a Main labor code for another repair, use the Plus code labor operation 16 14 610 instead.

Or:

In-tank Fuel Pump Replacement: E70 (X5) with the third-row seat (option 04UB)

Labor Operation:	Labor Allowance:	Description:
16 14 040	Keter to K ND/	Removing and installing or replacing fuel pump(s)

If you are using a Main labor code for another repair, use the Plus code labor operation 16 14 560 instead.

And:

Labor Operation:	Labor Allowance:	Description:
16 00 610 to 16 00 680	Refer to KSD2	Extracting fuel from the fuel tank and filling (Select the applicable "Plus" code work labor operation that applies to the amount of fuel extracted – 10 liter increments)

Based on the vehicle's symptoms, displayed warning indicator light(s), warning messages and/or stored faults, claim one or more of the following items as needed.

Diagnosis

Labor Operation:	Labor Allowance:	Description:
00 00 556	Refer to KSD2	Performing "vehicle test" (with vehicle diagnosis system – checking faults)
And:		
61 21 528	Refer to KSD2	Connect an approved battery charger/power supply (indicated in KSD2 as "Charging battery")

Refer to KSD2 for the corresponding flat rate unit (FRU) allowances.

And as needed:

Performing Test Module(s)/Troubleshooting

Labor Operation:	Labor Allowance:	Description:
61 00 006	Work time (WT)	Performing vehicle diagnosis – test module
And/or:		
61 00 009	Work time (WT)	Troubleshooting electric/electronic system

Additional Repair Work

Labor Operation:	Labor Allowance:	Description:
16 99 000	Work time (WT)	Repairing the related wiring, pins, connectors and components

Work time labor operation codes 61 00 006 and 61 00 009 are not considered Main labor operations. However, each one does require individual punch time(s) and explanations on the repair order and in the claim comments.

And, as necessary

Sublet – Bulk Materials

Sublet Code 4	reimbursement calculation below	Reimbursement for the repair- related bulk materials (Do not use part numbers for claim submission)
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Sublet reimbursement calculation for claiming the used quantities of repair-related bulk materials:

- BMW part numbers at dealer net plus handling, or
- Other materials not available through BMW and obtained locally are at cost plus 20 percent.

Enter this material cost in sublet and itemize the amount in the claim comment section.

Previous Customer-pay Repairs – Limited Warranty Extension Reimbursement

As provided and outlined in the "Customer Notification" letter, under this extended limited warranty, BMW of North America, LLC will provide reimbursement for "qualifying customer-pay repairs" that were performed on an eligible vehicle prior to the release of the customer notification.

Customer pay repairs, when they were performed, are subject to the applicable vehicle and coverage eligibility requirements, exclusions and limitations that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Requesting Reimbursement for a Previous Repair that Qualifies

For a customer to request reimbursement for a "qualifying customer-pay repair" performed either by an authorized BMW center or independent repair shop located in the United States (including Puerto Rico), please have him/her submit his/her reimbursement request online at <u>www.BMW-RP.com</u> under the following reference:

• B-ELWR 2015 In-tank Fuel Pump

This website provides information regarding the required supporting documentation and alternative methods to submit a reimbursement request.

Non-Qualifying Repairs for Reimbursement

Repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico and/or the diagnosis and repair of other "unrelated" issues do not qualify for reimbursement.

ATTACHMENTS

View PDF attachment B010515 In-Tank Fuel Pump Sample Customer Letter.

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