



USB DEVICE IS NOT DETECTED BY CHAMP2 HEAD UNIT

MODEL

E70 (X5)	E71 (X6 except Hybrid)	E72 (X6 Hybrid)	E82 (1 Series Coupe)
E84 (X1)	E88 (1 Series Convertible)	E90 (3 Series Sedan)	E91 (3 Series Sport Wagon)
E92 (3 Series Coupe)	E93 (3 Series Convertible)	F01 (7 Series Sedan)	F02 (7 Series LWB Sedan)
F06 (6 Series Gran Coupe)	F07 (5 Series Gran Turismo)	F10 (5 Series Sedan)	F12 (6 Series Convertible)
F13 (6 Series Coupe)	F25 (X3)	F30 (3 Series Sedan)	F31 (3 Series Sport Wagon)

SITUATION

Media connected to the USB connector is not recognized by the audio system.

Playback of files from the media is not possible.

Message displayed on the audio system display:

- "Title cannot be reproduced"
- "Is being read" (but never plays back any audio)

CAUSE

Media with data files stored in more than 32 directories or 32 subdirectories within a directory.

Media with a large number of files.

Media exceeds total storage capacity of 32 GB.

PROCEDURE

For conditions that are similar to the situation described:

Verify proper operation of the USB interface by attempting to playback files from USB media that contains a small number of files/directories.

Was the media able to be read?

NO – continue diagnosis with ISTA.

YES – Inform customer of the capacity limits of the USB interface:

- Media total storage capacity should not exceed 32GB.
- Root directory should contain less than 32 directories.
- Every directory should contain less than 32 subdirectories.



Note: Parts replacement or additional repair work is not indicated for this situation and will not solve the problem.

WARRANTY INFORMATION

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