From: Broadcast Messaging System
To: DL-BMS_Message_Monitors
Subject: F10H - DME Fault Code CD9711 Stored After Programming with ISTA/P 3.55.x
Date: Monday, February 23, 2015 4:47:30 PM

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From: Technical Service
Expiration Date: March 09, 2015

DCSnet Message
Reference

Subject: **F10H - DME Fault Code CD9711 Stored After Programming with ISTA/P 3.55.x**

To: **Service Managers, Shop Foremen, and Technicians**

F10H (535i ActiveHybrid)

After programming the vehicle with ISTA/P 3.55.x, the check engine light (CEL) is illuminated and DME fault code “CD9711 Message (control for on-board diagnosis of driving dynamics, 247.0.2) missing, receiver DME/DDE transmitter ICM” is stored and cannot be cleared. This is caused by a software issue and is currently under investigation. Until a solution is found, please submit a PuMA case titled “F10H Programming” before you program any F10H vehicles with ISTA/P 3.55x. Once we receive the PuMA case, we will provide you with further instructions.

Sincerely,

Michael Sorce
Technical Service

Attachments:

No Attachments No Attachments

Recipients: BMW Passenger Cars, Service, All Regions, All Areas, Service, All