

**Cayenne (9YA) with Connect Control Unit, Flight Mode Deactivation Fails Communication Check**

**Vehicles Affected**

Model	Model Year	Model Type	VIN Range	Vehicle-Specific Equipment
Cayenne	2019	9YA	N/A	N/A

**Revision History**

Revision	Release Date	Changes
0	October 15, 2018	Original document

**Customer Concern**

On vehicles with the Connect Control Unit, when deactivating Flight Mode, the vehicle fails the check of cellular ("mobile radio") communication. This failure is displayed in the PIWIS tester as the third step in deactivating Flight Mode. (See Figure 1.)

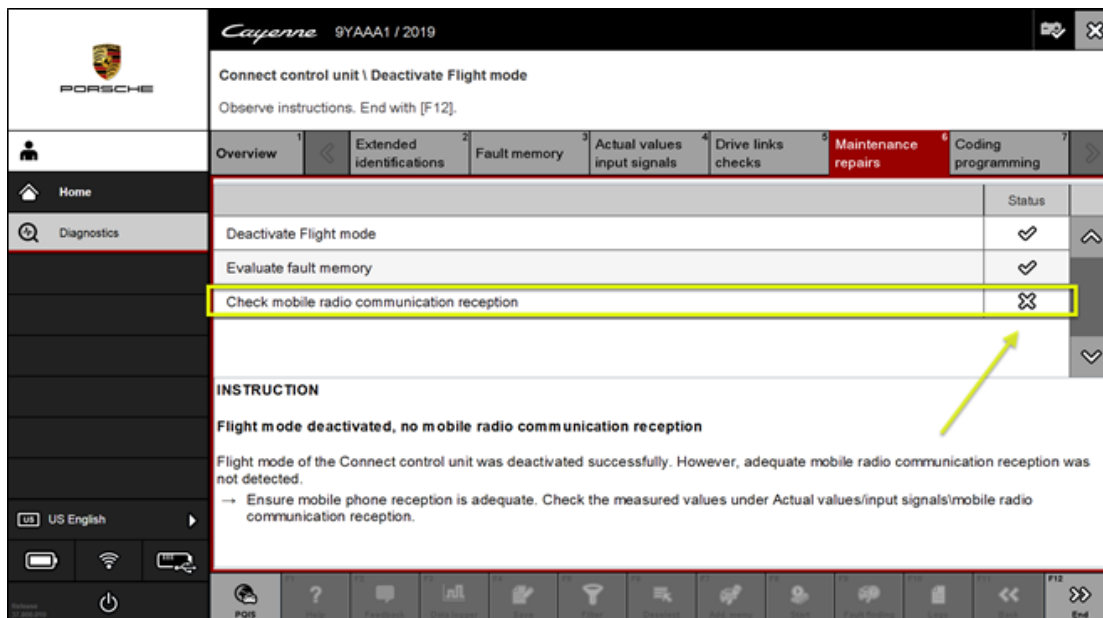


Figure 1

### Service Information

The PIWIS tester message claims that the vehicle fails a check of radio communication reception. PAG is aware of this condition and is investigating the root cause. At this time, when this condition is not accompanied by fault codes or warnings, the message should be ignored. Do not attempt a repair or further diagnosis.

### Search Items

SOS call; e-call; CGW; Connect

---

**Important Notice:** Technical Bulletins issued by Porsche Cars North America, Inc. are intended only for use by professional automotive technicians who have attended Porsche service training courses. They are written to inform those technicians of conditions that may occur on some Porsche vehicles, or to provide information that could assist in the proper servicing of a vehicle. Porsche special tools may be necessary in order to perform certain operations identified in these bulletins. Use of tools and procedures other than those Porsche recommends in these bulletins may be detrimental to the safe operation of your vehicle, and may endanger the people working on it. Properly trained Porsche technicians have the equipment, tools, safety instructions, and know-how to do the job properly and safely. Part numbers listed in these bulletins are for reference only. The work procedures updated electronically in the Porsche PIWIS diagnostic and testing device take precedence and, in the event of a discrepancy, the work procedures in the PIWIS Tester are the ones that must be followed.

---