SERVICE CAMPAIGN

Software update DME

C 650 GT (K19/11)
C 650 Sport (K18/11)

Service Information No. SI 13 001 16

Situation

In the course of quality observation BMW Motorrad has found that despite sufficient oil level, the yellow warning light and the "Check Oil" can appear in the display.

Vehicles affected

In order to determine if a specific vehicle is affected by this Technical Campaign, it will be necessary to verify all vehicle VINs through a DCS Vehicle History Check. Based on the response of the system, either proceed with the repair or take no further action. Please note, affected VINs may not appear until 24-72 hours after the release of this bulletin

Production solution

Vehicles dispatched since 17 May 2016 have optimized software uploaded to the DME control units (integration level K001-16-07-501) in series production.

Service solution

Before delivery or during the next workshop visit of vehicles affected, perform a software update with ISTA/P version 3.59.0 (integration level K001-16-07-501) or higher.

⚙ NOTICE

The rollout of the new software in the markets will happen from 06/09/2016 to 06/30/2016.

It is essential to state the ISTA/P version used in the final report.

Warranty processing

Defect code

00 13 26 00 00	Updating software version	

FRU number

00 60 303	Updating DME integration level, 6 FRUs	C 650 Sport (K18/11)
00 60 303	Updating DME integration level, 5 FRUs	C 650 GT (K19/11)

Contact Information

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