



This Service Information bulletin supersedes SI B65 10 09 **dated March 2013.**

NEW designates changes to this revision

SUBJECT

CIC head unit: Vehicle Position Is Missing or Incorrect on Navigation Map

MODEL

NEW .

E60 (5 Series Sedan)

E61 (5 Series Sports Wagon)

E63 (6 Series Coupe)

E64 (6 Series Convertible)

E70 (X5)

E71 (X6)

E72 (X6 ActiveHybrid)

E82 (1 Series Coupe)

E84 (X1)

E88 (1 Series Convertible)

E89 (Z4)

E90 (3 Series Sedan)

E91 (3 Series Sports Wagon)

E92 (3 Series Coupe)

E93 (3 Series Convertible)

F01 (7 Series Sedan)

F02 (7 Series Sedan)

F02H (7 Series ActiveHybrid)

F04H (7 Series ActiveHybrid)

F06 (6 Series Gran Coupe)

F07 (5 Series Gran Turismo)

F10 (5 Series Sedan)

F10H (5 Series ActiveHybrid)

F12 (6 Series Convertible)

F13 (6 Series Coupe)

F25 (X3)

F30 (3 Series Sedan)

F30H (3 Series ActiveHybrid)

Vehicles with option 609 (Navigation System Professional, CIC)

SITUATION

The vehicle position is missing or incorrect on the navigation map.

CAUSE

The navigation system integrated in the Car Information Computer (CIC) is not calibrated correctly.

CORRECTION

Recalibrate the CIC navigation system.

PROCEDURE

Do not replace parts!

NEW Refer to the attachment.

NOTE: Before returning the vehicle to the customer, perform a “calibration drive” for 15 minutes at a minimum speed of 30 mph.

NEW WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle/SAV Limited Warranty.

Defect Code:	65 12 65 02 00	
Labor Operation:	Labor Allowance:	Description:
00 00 006	Refer to KSD2	Performing “vehicle test” (with vehicle diagnosis system – checking faults)
And:		
61 21 528	Refer to KSD2	Connect an approved battery charger/power supply (indicated in KSD2 as “Charging battery”)
And:		
65 99 000	5 FRU	Work time to check CIC head unit for function including the “calibration drive”

Labor operation code 00 00 006 is a Main labor operation. If you are using a Main labor code for another repair, use the Plus code labor operation 00 00 556 instead.

Refer to KSD2 for the corresponding flat rate unit (FRU) allowance. Enter the Chassis Number, which consists of the last 7 digits of the Vehicle Identification Number (VIN). Click on the “Search” button, and then enter the applicable flat rate labor operation in the FR code field.

Even though work time labor operation code 65 99 000 ends in “000,” it is not considered a Main labor operation. Also, since the “work time” FRU allowance to be claimed is specified, a separate punch time is not required.

ATTACHMENTS

View PDF attachment [B651009 Attachment](#).

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