

SI B65 02 15 Audio, Navigation, Monitors, Alarms, SRS

June 2015 Technical Service

This Service Information bulletin supersedes SI B65 02 15 dated January 2015.

NEW designates changes to this revision

SUBJECT

iDrive Controller Trim Peeling

MODEL

NEW E70 (X5)

E71 (X6)

E72 (ActiveHybrid X6)

E82 (1 Series Coupe)

E88 (1 Series Convertible)

E90 (3 Series Sedan)

E91 (3 Series Sport Wagon)

E92 (3 Series Coupe)

E93 (3 Series Convertible)

E84 (X1)

E89 (Z4)

With option 609 (CIC, Car Infotainment Computer)

SITUATION

The chrome ring on the iDrive controller is peeling.

CAUSE

Poor chrome material adhesion

CORRECTION

Only replace the chrome trim.

PROCEDURE

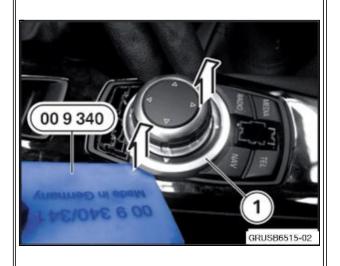
Do not replace the complete iDrive controller for this issue.

Replace the iDrive controller trim piece per ISTA Repair Instruction 6131198, "Replace controller chrome ring." The instructions are included in this Service Information bulletin.

Special tools required: 00 9 340 (part of set 83 30 0 493 687)

1. Carefully pry up the "OPTION," "BACK," and "MENU" buttons with special tool 00 9 340.





2. Carefully pry the chrome ring from the controller latch mechanism with special tool 00 9 340. Remove upwards.

Note: Be careful not to break the retaining tabs on the controller.

- 3. Install the new chrome ring by pushing it gently into place on the controller, until it locks in.
- 4. Reinstall the buttons that were previously removed.
- 5. Check the operation of the controller.

PARTS INFORMATION

Part Number	Description	Quantity
65 82 9 353 029	Pearl-Glanz Chrome	1
or		
65 82 9 353 030	Pearl-Grey	1

NEW WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

All except the E70 (X5), E71 (X6), and E72 (ActiveHybrid X6) models

Defect Code:	61 31 68 78 00	
Labor Operation:	Labor Allowance:	Description:
61 31 198	Refer to KSD2	Replace controller chrome ring

If you are using a Main labor code for another repair, use the Plus code labor operation 61 31 698 instead.

Refer to KSD2 for the corresponding flat rate unit (FRU) allowance.

Or, for the

E70 (X5), E71 (X6) and E72 (X6 H) models*

Labor Operation:	Labor Allowance:	Description:
61 99 000	3 FRU	Work time to replace controller chrome ring (Main work)
Or:		
61 99 000	1 FRU	Work time to replace controller chrome ring (Plus work – Vehicle already in the workshop)

^{*}Valid only until the corresponding labor operations become available in KSD2.

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