



Please perform the procedure outlined in this Service Information on all affected vehicles before customer delivery. In the event the customer has already taken delivery of the vehicle, please perform the procedure the next time the vehicle is in the shop.

SUBJECT

Service Action: Emergency Call Button - Backlighting Is Not Working

MODEL

F34 (3 Series Gran Turismo)

F36 (4 Series Gran Coupe)

Produced from July 27, 2015 to July 30, 2015

SITUATION

The illumination (back lighting) for the E-Call (Emergency/SOS call) button in the FZD (sunroof module) overhead console does not work.



This picture shows the E-Call button illumination (back lighting) not working.
Note: Pressing the E-Call button will start an SOS call, even though the back lighting is not working.

This picture shows E-Call illumination (back lighting) working.



AFFECTED VEHICLES

This Service Action involves the F34 (3 Series Gran Turismo) and F36 (4 Series Gran Coupe) models, produced from 7/27/2015 to 7/30/2015. Please perform it the next time this vehicle comes to your workshop.

Vehicles which require this Service Action to be completed will show it as “Open” when checked either in the "Service Menu" of DCSnet (Dealer Communication System) or with the Key Reader.

CAUSE

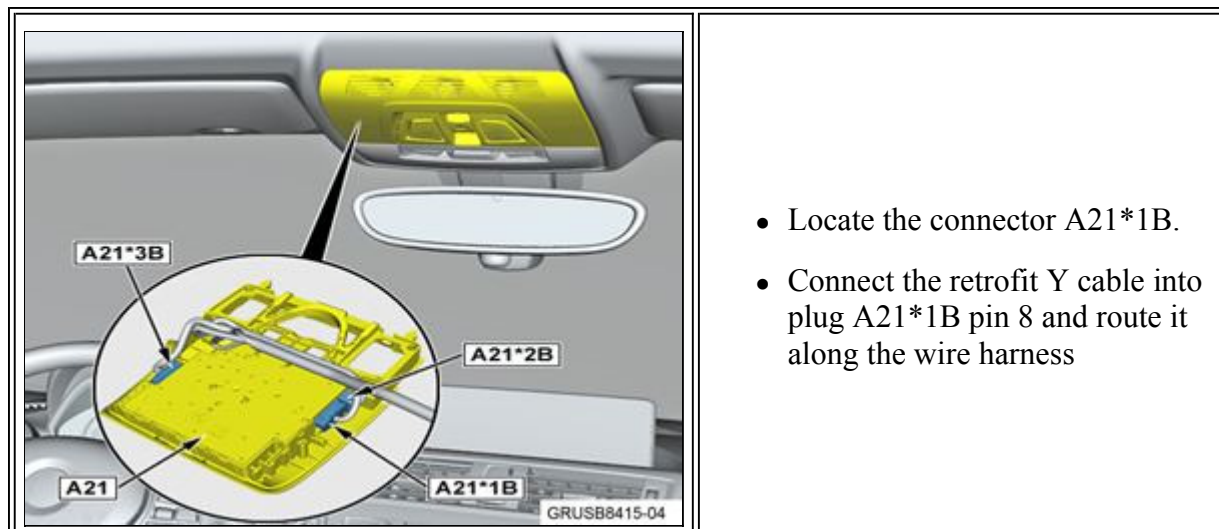
Missing wiring harness for the illumination of the E-Call button.

CORRECTION

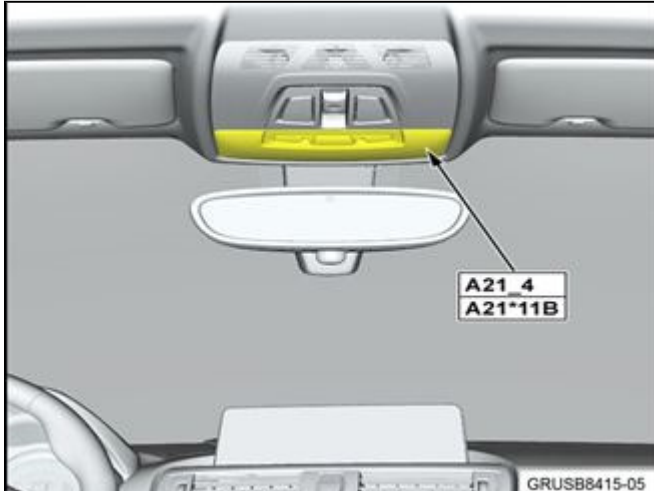
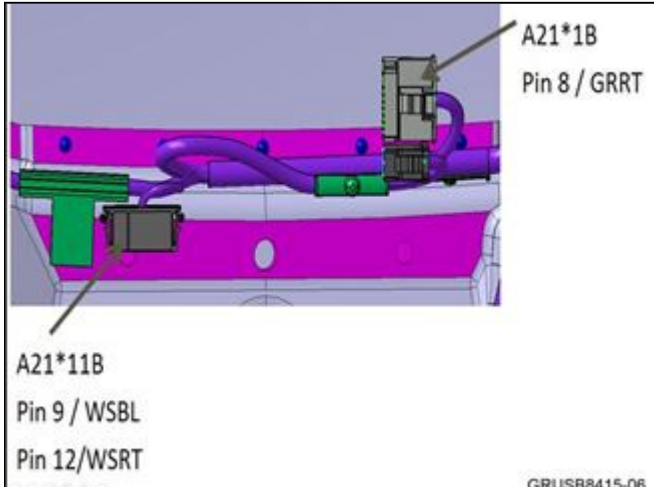
Install a retrofit harness.

PROCEDURE

- Disconnect the battery as per Repair Instructions REP 61 20 900
- Remove the FZD (sunroof) operating module. Refer to Repair Instructions REP 61 31 043



- Locate the connector A21*1B.
- Connect the retrofit Y cable into plug A21*1B pin 8 and route it along the wire harness

 <p>A21_4 A21*11B</p> <p>GRUSB8415-05</p>	<ul style="list-style-type: none"> • Locate connector A21*11B
 <p>A21*11B Pin 8 / GRRT</p> <p>A21*11B Pin 9 / WSBL Pin 12 / WSRT</p> <p>GRUSB8415-06</p>	<ul style="list-style-type: none"> • Remove the coil on plug A21*11B, look for the cables from A21*11B pin 9 (WS/BL) and pin 12 (WS/RT) and remove them from the connector • Connect both wires to one wire in the retrofitted Y-cable using a butt connector • Reassemble vehicle • Reconnect battery • Open E-Call cover/flap and verify that the button is illuminated as shown in the situation above

PARTS INFORMATION

ONLY 18 VEHICLES AFFECTED

Part Number	Description	Quantity
61 12 6 818 651	Retrofit set	1

WARRANTY INFORMATION

Reimbursement for this Service Action will be via normal claim entry utilizing the following information:

Defect Code:	00 61 22 04 00	

Labor Operation:	Labor Allowance:	Description:
00 63 649	Refer to KSD2	Retrofit Emergency Call button light wire (Plus work)

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