

Measure no.

US 62223559-01

Subject

Interference noises in audio mode

Status date (mm/dd/yy)

10/21/15

Status

Accepted

Organization

US, MOT

Date created (mm/dd/yy)

10/21/15

Created by

Martin Bumba

PQM Problem reference**Release date (mm/dd/yy)****Approved by****Dealer release**

Allow automatic release

Vehicles affected**E series**

K48 K52

Engine**Body****Production period (from/to)**

(mm/dd/yy)

Comment on production period**Feedback (all cases relating to**

measure up to) (mm/dd/yy)

/

Complaint

A ticking noises can be heard coming from the motorcycle speakers and also from the Bluetooth communication system when a Navigator V is in the cradle.

Cause

The LIN messages from the instrument cluster are transmitted thru the cradled Navigator V at a high volume.

Measure

Update Navigator V via GARMIN Express to version 3.20 or higher.

Complaint

Fault location	Fault type	Fault place
76/51 Communication system for helmet	Disturbing noise	Front
77/52 Optional accessories, audio mode, navigation, Information system	Ticktack noise / clacking noise (disturbing noise)	Front

Cause

#	Fault location	Fault type	Fault place
1	65/12 Audio control unit		Front
	Repair Task	Special Clearance	Area
		No	Electrics/Electronics

#	Fault location	Fault type	Fault place
2	77/52 Navigator		
	Repair Task	Special Clearance	Area
		No	Electrics/Electronics

Fault code

Progman / DIS / ISTA / ISTA/P

System	State	Version
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