Publish Date: November 18, 2015 From: Technical Service Expiration December 11, 2015 Date: DCSnet Message **Urgent** 

Subject: 132 Pin Breakout Box Failure!

Until further notice the 132 pin break out box set P/N 83 30 2 352 990 (SI B04 33 15) must  ${\bf NOT}$  be used.

A problem has been discovered with the set that can cause the boxes to fail. Until further notice only the former 105 pin Break Out Box set 614 380/83 30 0 493 962 may be used.

An additional component is being worked on which will allow Break Out Box set 83 30 2 352 990 to be used again.

We apologize for the inconvenience and will update as the situation is resolved.

Attachments:

No Attachments

Recipients: BMW Passenger Cars, Service, All Regions, All Areas, Service, Service Manager

BMW Passenger Cars, Service, All Regions, All Areas, Service, Asst Service Manager

Publish Date: November 18, 2015 From: Technical Service Expiration December 02, 2015 Date: DCSnet Message **Urgent** 

Subject: Update Delivery Stop: F30 Program Electronic

**Control Unit** 

Message Recipients:General Managers, Sales Managers, Service and Parts Managers, Service Managers, Shop Foremen, Service Technicians

# **Message Text:**

This message is to remind you that a repair procedure is available, in order that vehicles can be repaired first, then sold (SI B12 43 15 attached).

The Delivery Stop that was issued on F30 (3 Series Sedan) vehicles equipped with the B58 Engine (6 cylinder) produced from July 1, 2015 to November 2015 was updated to a Service Action **on November 14, 2015.** The vehicle can be sold after the Service Action repair procedure has been completed.

Please be reminded that it is a violation of Federal law for you to sell, lease or deliver any vehicle covered by this notification until the delivery stop repair has been performed. This means that centers may not legally deliver new motor vehicles to a consumer until it is fixed or use/sell replacement equipment/parts subject to a delivery stop. Note also that substantial civil penalties apply to violations of this law.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a delivery stop until the repair is completed.

Sincerely, Eugene Aton, Technical Service

Attachments:

B124315[815f1091].pdf

Recipients:

Publish Date: November 17, 2015
From: Marketing
Expiration December 01, 2015
Date:

DCSnet Message Important

Subject: 7 Series Product Update: Bowers & Wilkins

USB

## 7 Series Product Update: Bowers & Wilkins USB

With every purchase of an all-new BMW 7 Series equipped with the Bowers & Wilkins Diamond Surround Sound System, the customer receives a Bowers & Wilkins USB in the glove compartment containing 12 carefully chosen tracks which optimize the listening experience in the car.

Unfortunately, there is a small failure rate with the USB sticks that were prepackaged into vehicles produced before September 17<sup>th</sup>, and as a result, some customers may find themselves with a blank USB stick.

In order to rectify the situation, Bowers & Wilkins is sending each customer with the Diamond Surround Sound System a package containing a new USB Stick and a letter explaining the situation.

Upon notification of a blank USB stick before the packages reach the customers, please visit the Marketing Central page through CenterNet to download the content and brochure for its immediate release to the customer, located here: <a href="https://www.bmwmarketingcentral.com">https://www.bmwmarketingcentral.com</a> > View Latest Uploads > Bowers & Wilkins USB Content. The files can be loaded directly onto the blank USB stick already available in the customer's vehicle.

We apologize for any inconvenience and hope this helps resolve any issues.

Attachments:

No Attachments

Recipients:

All, All Offerings, All Regions, All Areas, All Departments, All Personnel

Publish Date: November 14, 2015 From: Technical Service Expiration November 28, 2015 Date: DCSnet Message **Urgent** 

Subject: Update Delivery Stop: F30 Program Electronic

**Control Unit** 

Message Recipients:General Managers, Sales Managers, Service and Parts Managers, Service Managers, Shop Foremen, Service Technicians

## **Message Text:**

The Delivery Stop that was issued on F30 (3 Series Sedan) vehicles equipped with the B58 Engine (6 cylinder) produced from July 1, 2015 to November 2015 has been updated to a Service Action.

The vehicle can be sold after the Service Action repair procedure has been completed. Please refer to the attached Service Information bulletin B12 43 15 for further information.

Please be reminded that it is a violation of Federal law for you to sell, lease or deliver any vehicle covered by this notification until the delivery stop repair has been performed. This means that centers may not legally deliver new motor vehicles to a consumer until it is fixed or use/sell replacement equipment/parts subject to a delivery stop. Note also that substantial civil penalties apply to violations of this law.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a delivery stop until the repair is completed.

Sincerely, Eugene Aton, Technical Service

Attachments:

B124315[815eb78a].pdf

Recipients:

Publish Date: November 13, 2015 From: Parts Logistics Expiration November 27, 2015

Date:

DCSnet Message Important

Subject: Thermostat Housing Situation (Update)

To: All MINI Parts and Service Managers

Re: Thermostat Housing Situation (Update)

Dear Parts and Service Managers,

We are currently in a backorder situation for Thermostat Housing part number 11 53 7 534 521.

Currently there are now 1,228 pcs on backorders. We currently have 386 pcs in transit to the US and 500 pcs shipping next week.

Upon stock arrival, we will manually release the oldest backorders first. <u>Please only order as needed.</u> Orders over 10 pcs per day will be adjusted to 10 pcs.

Until the backorder situation is resolved, we ask to please remove from SRD ordering.

We will continue to provide weekly updates.

Thank you, Parts Logistics

Attachments:

No Attachments

Recipients: MINI Passenger Cars, CC-MiniManagers

MINI Passenger Cars, All Offerings, All Regions, All Areas, Service, All MINI Passenger Cars, All Offerings, All Regions, All Areas, Parts, All

Publish Date: November 13, 2015
From: Parts Logistics
Expiration November 27, 2015
Date:

DCSnet Message Important

Subject: SCR, Passive and Active Tanks Situation

(Update7)

To: All Parts and Service Managers

Re: SCR, Passive and Active Tanks Situation (Update7)

Dear Parts and Service Managers,

Based on supplier production and shipping schedules, all <u>current</u> backorders should be cleared in the next couple weeks.

Until then, the backorder situation for SCR, Active and Passive tanks (part numbers are below) remain critical.

We request that you please review your backorder list and limit your orders to car down or light on situations only. Orders for more than one will be adjusted.

## Please note these parts are non-returnable.

16 19 7 204 623 – We released 77 orders this week – Currently have 559 backorders

16 19 7 244 138 – We released 22 orders this week – Currently have 98 backorders

16 19 7 222 146 – We released 14 orders this week – Currently have no backorders

We will continue to provide weekly updates.

Thank you, Parts Logistics

Attachments:

No Attachments

Recipients: BMW Passenger Cars, CC-AfterSalesAreaManagers

BMW Passenger Cars, All Offerings, All Regions, All Areas, Service, All BMW Passenger Cars, All Offerings, All Regions, All Areas, Parts, All

Publish Date: November 13, 2015 From: Parts Logistics Expiration November 27, 2015 Date:

**DCSnet** Message **Important** 

Subject: TEC14 ASA Bolt Return

To: All BMW Parts Departments

Re: TEC14 ASA Bolt Return

Please review the attached PIB 06 43 15 (B-31-1115-0643).

TEC14 ASA Bolt Return

Please read and follow the instructions carefully

This bulletin has been posted to TIS/Centernet.

Thank you

Parts Logistics

Attachments:

TEC14\_ASA\_Bolt\_Return[815e800c].pdf

Recipients: BMW Passenger Cars, CC-AfterSalesAreaManagers

BMW Passenger Cars, All Offerings, All Regions, All Areas, Parts, All

Publish Date: November 12, 2015 From: Technical Service Expiration November 26, 2015 Date: DCSnet Message Urgent

Subject: Updated Delivery Stop: G12 Program Electronic

**Control Unit** 

Message Recipients:General Managers, Sales Managers, Service and Parts Managers, Service Managers, Shop Foremen, Service Technicians

## **Message Text:**

The Delivery Stop that was issued on G12 (7 Series) vehicles equipped with the B58M and N63TU 2 (otherwise known as N63R) engines produced from July 1, 2015 to November 2015 has been updated to a Service Action.

The vehicles can be sold after the Service Action repair procedure has been completed. Please refer to the attached Service Information bulletins B12 41 15, B12 42 15 for further information.

Please be reminded that it is a violation of Federal law for you to sell, lease or deliver any vehicle covered by this notification until the delivery stop repair has been performed. This means that centers may not legally deliver new motor vehicles to a consumer until it is fixed or use/sell replacement equipment/parts subject to a delivery stop. Note also that substantial civil penalties apply to violations of this law. Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a delivery stop until the repair is completed.

Sincerely, Eugene Aton, Technical Service

Attachments: <u>B124215[815e7b6f].pdf</u>

B124115[815e7b6e].pdf

Recipients:

Publish Date: November 06, 2015 From: Warranty Expiration December 04, 2015

Date:

DCSnet Message Urgent

Subject: BMW Wiper Blade Assemblies and Replaceable

Rubber Inserts

With the release of the updated version of SI B61 06 03 in September 2015, BMW announced the availability and provided the part numbers for replacement wiper rubber "inserts" for the front windshield wiper blade assemblies.

Inserts are available for the following vehicles:

- F01 (7 Series Sedan)
- F02 (7 Series Sedan LWB)
- F06 (6 Series Gran Coupe)
- F07 (5 Series Gran Turismo)
- F10 (5 Series Sedan)
- F12 (6 Series Convertible)
- F13 (6 Series Coupe)
- F25 (X3 xDrive/sDrive)
- F26 (X4 xDrive)

As stated in the "Procedure" section of this bulletin, "effective on or after October 26, 2015 for these vehicles," your center was advised to start using these replacement wiper rubber "insert" part numbers when performing repairs that qualify to be submitted as either a warranty or maintenance program claim.

To further support this stated procedure, a claim system rule will be created that will only allow these "insert" part numbers to be claimed.

 This rule will become effective with claim submissions that have a repair order/claim repair date on or after December 1, 2015.

Please take this opportunity to review, manage and adjust your current parts inventory as needed, this will help ensure that your center will be ready when this claim system rule becomes active.

A copy of SI B61 06 03 (September 2015) is attached.

Thank you in advance for your cooperation.

Best regards,

The Warranties Department

Attachments:

SI\_B61\_06\_03[815df907].pdf

Recipients: BMW SAV (Light Trucks), All Offerings, All Regions, All Areas, Service, All BMW SAV (Light Trucks), All Offerings, All Regions, All Areas, Parts, All BMW SAV (Light Trucks), All Offerings, All Regions, All Areas, Operations, All BMW Passenger Cars, All Offerings, All Regions, All Areas, Service, All BMW Passenger Cars, All Offerings, All Regions, All Areas, Parts, All BMW Passenger Cars, All Offerings, All Regions, All Areas, Operations, All

Publish Date: November 06, 2015
From: Parts Logistics
Expiration November 20, 2015
Date:

DCSnet Message Important

Subject: SCR, Passive and Active Tanks Situation

(Update6)

To: All Parts and Service Managers

Re: SCR, Passive and Active Tanks Situation (Update6)

Dear Parts and Service Managers,

Based on supplier production and shipping schedules, all <u>current</u> backorders should be cleared by mid-November.

Until then, the backorder situation for SCR, Active and Passive tanks (part numbers are below) remain critical.

We request that you please review your backorder list and limit your orders to car down or light on situations only. Orders for more than one will be adjusted.

Please note these parts are non-returnable.

16 19 7 204 623 – We released 111 orders this week – Currently have 562 backorders

16 19 7 244 138 – We released 142 orders this week – Currently have 50 backorders

16 19 7 222 146 – We released 095 orders this week – Currently have 11 backorders

We will continue to provide weekly updates.

Thank you, Parts Logistics

Attachments:

No Attachments

Recipients: BMW Passenger Cars, CC-AfterSalesAreaManagers

BMW Passenger Cars, All Offerings, All Regions, All Areas, Service, All BMW Passenger Cars, All Offerings, All Regions, All Areas, Parts, All

Publish Date: November 06, 2015
From: Parts Logistics
Expiration November 20, 2015
Date:

DCSnet Message Important

Subject: SCR, Passive and Active Tanks Situation

(Update6)

To: All Parts and Service Managers

Re: SCR, Passive and Active Tanks Situation (Update6)

Dear Parts and Service Managers,

Based on supplier production and shipping schedules, all <u>current</u> backorders should be cleared by mid-November.

Until then, the backorder situation for SCR, Active and Passive tanks (part numbers are below) remain critical.

We request that you please review your backorder list and limit your orders to car down or light on situations only. Orders for more than one will be adjusted.

These note these parts are non-returnable.

16 19 7 204 623 – We released 111 orders this week – Currently have 562 backorders

16 19 7 244 138 – We released 142 orders this week – Currently have 50 backorders

16 19 7 222 146 – We released 095 orders this week – Currently have 11 backorders

We will continue to provide weekly updates.

Thank you, Parts Logistics

Attachments:

No Attachments

Recipients: BMW Passenger Cars, All Offerings, All Regions, All Areas, Service, All

BMW Passenger Cars, CC-AfterSalesAreaManagers

BMW Passenger Cars, All Offerings, All Regions, All Areas, Parts, All

Publish Date: November 04, 2015
From: Parts Logistics
Expiration November 18, 2015

Date:

DCSnet Message Important

Subject: TEC13 Right Seat Upholstery Return

To: All MINI Parts Departments

Re: TEC13 Right Seat Upholstery Return

Please review the attached PIB M06 13 15 (M-31-1115-M0613).

TEC13 Right Seat Upholstery Return

Please read and follow the instructions carefully

This bulletin has been posted to TIS/Centernet.

Thank you

Parts Logistics

Attachments:

TEC13\_MINI\_Upholstery\_Return[815d9c54].pdf

Recipients: MINI Passenger Cars, CC-MiniManagers

MINI Passenger Cars, All Offerings, All Regions, All Areas, Parts, All

Publish Date: November 03, 2015 From: Technical Service Expiration November 17, 2015 Date: DCSnet Message **Urgent** 

Subject: Delivery Stop: G12 & F30 Program Electronic

**Control Unit** 

Message Recipients:General Managers, Sales Managers, Service and Parts Managers, Service Managers, Shop Foremen, Service Technicians

# **Message Text:**

A Delivery Stop has been issued on G12 (7 Series) and F30 (3 Series Sedan) vehicles equipped with the B58 Engine (6 cylinder) produced from July 1, 2015 to November 2015.

A Delivery Stop has also been issued on G12 (7 Series) vehicles Equipped with N63TU 2 Engine (8 cylinder) produced from July 1, 2015 to November 2015.

On the above mentioned vehicles, there could be a potential On Board Diagnostics (OBD) noncompliance. Please refer to the attached Service Information bulletins B12 41 15, B12 42 15 and the Delivery Stop Legal notice for further information.

Sincerely, Eugene Aton, Technical Service

Attachments: <u>B124215[815d9c52].pdf</u>

B124115[815d9c51].pdf

B124115\_B124215\_DS\_Legal[815d9c50].pdf

Recipients: