



SUBJECT

MINI Original Accessories: Limited Warranty Coverage Terms and Conditions

MODEL

All

SITUATION

Effective immediately, this bulletin clarifies MINI USA's Limited Parts Warranty policy and procedures for MINI Original Accessories.

Please refer to [SI M01 01 14](#) for MINI Original Parts limited warranty information.

WARRANTY INFORMATION

MINI USA, a division of BMW of North America, LLC ("MINI USA") warrants MINI Original Accessories against defects in materials and workmanship for the applicable coverage period as noted below.

Parts replaced under the applicable MINI USA limited warranty receive the remainder of the original coverage period that applies.

The labor required to replace the accessory including diagnosis, if applicable, is also covered when the warranty repair is performed by an authorized MINI dealer.

MINI Original Accessories

A. MINI Vehicle Distribution Center (VDC)

- Installed on a new vehicle by the VDC are covered by the New Passenger Car Limited Warranty (Submit as a Warranty claim - Type 1).

B. MINI dealer

Installed on a new vehicle by a MINI dealer:

- Prior to the first delivery to a customer, the accessory will carry the New Passenger Car Limited Warranty coverage (Submit as a Warranty Claim - Type 1);
- or
- After delivery, the accessory will be warranted for the remainder of the Passenger Car Limited Warranty period (Submit as a Warranty claim - Type 1), or 24 months from the date of installation (Submit as a Warranty Claim - Type 2), whichever is greater.

C. Installed under Field Authorized (FAS) Goodwill:

- Receive the remainder of the New Passenger Car Limited Warranty (Submit as a Warranty Claim - Type 1);
- or
- 24 month parts warranty coverage without mileage limitation **with** customer's participation toward the cost of the previous goodwill accessory installation (Submit as a Warranty Claim - Type 2), whichever is greater.

D. Installed under Self Authorized (SA) Goodwill:

- 24 month parts warranty coverage without mileage limitation **with** customer's participation toward the cost of the previous goodwill accessory installation (Submit as a Warranty Claim - Type 2).

Note: Accessory installations for which MINI USA previously provided goodwill at 100 percent are not eligible for the parts warranty coverage.

E. Customer Pay – Dealer Installed:

- 24 months without mileage limitation (Submit as a Warranty Claim - Type 2) for vehicles beyond warranty and program coverage.

F. Customer Pay – Over the counter “OTC” sale:

- 24 months without mileage limitation (Submit as a Warranty Claim - Type 2).

Part installations by the end customer: The warranty “start date” is the invoice date of the parts sale to the end customer.

The end customer must provide the **original customer invoice** to prove the parts warranty start date. A claim submitted without this invoice on file at your dealer is not eligible for reimbursement.

G. Subsequent Part Replacement Coverage (Items A through F):

- Accessories replaced under an applicable warranty receive the remainder of the original coverage.

[Copyright ©2014 BMW of North America, Inc.]