

## Technical product information

<b>Topic</b>	Rear door sunblind not retracting/opening fully
<b>Market area</b>	Bentley: worldwide (2WBE),Hongkong-Macau (5HK)
<b>Brand</b>	Bentley
<b>Transaction No.</b>	2052512/1
<b>Level</b>	EH
<b>Status</b>	Approval
<b>Release date</b>	

### New customer code

Object of complaint	Complaint type	Position
body fixtures and fittings -> sunblind operation -> electrically lower side window blind	functionality -> without function / defect	
body fixtures and fittings -> sunblind operation -> electrically raise side glass blind	functionality -> without function / defect	

## Vehicle data

### Bentayga

#### Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
4V1*	2017	E		*	*	*
4V1*	2018	E		*	*	*
4V1*	2019	E		*	*	*

#### Chassis numbers

Manufacturer	Filler	Type	Filler	MY	Factory	From	To	Prod from	Prod to
SJA	*	*	*	*	C	000001	024036		

## Documents

Document name
<a href="#">master.xml</a>

Rear door sunblind not retracting/opening fully

## Customer statement / workshop findings

### Customer statement:

The rear door sunblind does not retract/open fully

### Technical background

Under certain conditions the foam block on the sunblind motor can create excessive friction in the system, this can lead to difficulties in fully closing or fully opening the blind

### Production change

Reduced thickness of the foam block on the blind rod from VINSJAAL14V4KC024036

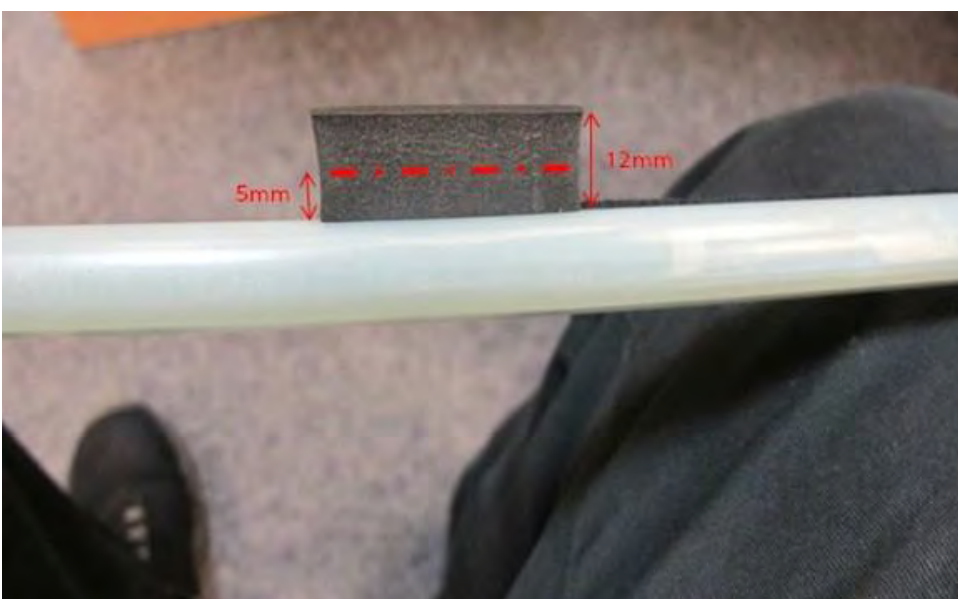
### Measure

#### Measure:

Remove the relevant rear door sunblind and sunblind motor

#### Rep. Gr. 70 → Door trim → Rear door sunblind – To remove and fit

1. Using a suitable cutting tool reduce the thickness of the foam block highlighted below from **12mm** to **5mm**



2. Remove the felt strips from the locations highlighted on the roller blind assembly



Refit the sunblind, sunblind motor and rear door trim

Carry out basic settings of the sunblind as per ElsaPro

**Rep. Gr. 70 → Door trim → Rear door sunblind – To remove and fit → Roller blind basic settings**

### **Warranty accounting instructions**

Warranty Type	110 or 910
Labour operation code	68 97 41 99 (up to 24 <sup>th</sup> October 2018) 68 97 41 00 (from 25 <sup>th</sup> October 2018)
Damage Service Number	68 97
Damage Code	00 10
Time	40TU