

LTB01149NAS2

TECHNICAL BULLETIN

23 JUL 2018

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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Land Rover service facility to determine whether this bulletin applies to a specific vehicle.

INFORMATION

This reissue replaces all previous versions. Please destroy all previous versions.

Changes are highlighted in blue

SECTION:

501-14: Handles, Locks, Latches and Entry Systems

SUBJECT/CONCERN:

'Hood open' Warning Message Displayed On Instrument Cluster

AFFECTED VEHICLE RANGE:

MODEL: MODEL YEAR: VIN: ASSEMBLY PLANT:	MODEL:	MODEL YEAR:	VIN:	ASSEMBLY PLANT:
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MODEL:	MODEL YEAR:	VIN:	ASSEMBLY PLANT:
Discovery Sport (LC)	2015 Onwards	501001 Onwards	Halewood
LR4 (LA)	2014-2016	679426-847658	Solihull
Discovery (LR)	2017 Onwards	000127 Onwards	Solihull
Range Rover Evoque (LV)	2012	000447-000695	Halewood
Range Rover Evoque (LV)	2012-2015	600018-999999	Halewood
Range Rover Evoque (LV)	2015 Onwards	000051 Onwards	Halewood
Range Rover Velar (LY)	2018 Onwards	700070 Onwards	Solihull
Range Rover Sport (LW)	2014	001154-001205	Solihull
Range Rover Sport (LW)	2014-2015	300003-399999	Solihull
Range Rover Sport (LW)	2014-2016	500017-599874	Solihull
Range Rover Sport (LW)	2014-2018	600018-699998	Solihull
Range Rover Sport (LW)	2016-2018	100369-199998	Solihull
Range Rover Sport (LW)	2018 Onwards	400000 Onwards	Solihull
Range Rover Sport (LW)	2018 Onwards	800002 Onwards	Solihull
Range Rover (LG)	2013-2018	000083-399959	Solihull
Range Rover (LG)	2018 Onwards	500017 Onwards	Solihull

MARKETS:

NORTH AMERICA

CONDITION SUMMARY:

SITUATION:

A 'Hood open' message may be displayed on the Instrument Cluster (IC) or the security system status indicator may give an audible warning to indicate that the hood is not latched correctly. Upon further inspection, the hood is correctly latched.

CAUSE:

This may be caused by water ingress into the hood latch micro switch.

ACTION:

Should a customer express this concern, refer to the Service Information and then follow the Workshop Procedure below.

PARTS:

PART NUMBER	DESCRIPTION	QUANTITY
LR065340	Hood latch	1

TOOLS:

Refer to Workshop Manual for any required special tools.

WARRANTY:

∧ NOTES:

- Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Always refer to JLR claims submission system to obtain the latest repair time.
- The JLR Claims Submission System requires the use of causal part numbers. Labor only claims must show the causal part number with a quantity of zero.

DESCRIPTION	SRO	TIME (HOURS)	CONDITION CODE	CAUSAL PART
Hood latch - Replace - Discovery Sport (L550)	76.16.21	0.2	28	LR065340
Hood latch - Replace - LR4 (L319)	76.16.21	0.3	28	LR065340
Hood latch - Replace - Discovery (L462)	76.16.21	0.3	28	LR065340
Hood latch - Replace - Range Rover Evoque (L538; 2012-13MY)	76.16.21	0.3	28	LR065340

DESCRIPTION	SRO	TIME (HOURS)	CONDITION CODE	CAUSAL PART
Hood latch - Replace - Range Rover Evoque (L538; 2014MY-onwards)	76.16.21	0.2	28	LR065340
Hood latch - Replace - Range Rover Velar (L560)	76.16.21	0.3	28	LR065340
Hood latch - Replace - Range Rover Sport (L494; 2014-16MY)	76.16.21	0.3	28	LR065340
Hood latch - Replace - Range Rover Sport (L494; 2017MY-onwards)	76.16.21	0.4	28	LR065340
Hood latch - Replace - Range Rover (L405)	76.16.21	0.3	28	LR065340

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NOTE:

Normal Warranty procedures apply.

SERVICE INFORMATION

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△ NOTE:

Date shown, 11 10 17 (11 October 2017), for reference only.



The date code (DD MM YY) of the new hood latch must be 27 04 18 (27 April 2018) or later.

WORKSHOP PROCEDURE

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∧ NOTE:

Only replace the hood latch that has the microswitch installed.

Replace the hood latch (see TOPIx Workshop Manual section 501-14: Handles, Locks, Latches and Entry Systems - Hood Latch).