



JTB00619NAS2

TECHNICAL BULLETIN

05 SEP 2018

© Jaguar Land Rover North America, LLC

NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Jaguar service facility to determine whether this bulletin applies to a specific vehicle.

INFORMATION

This reissue replaces all previous versions. Please destroy all previous versions.

Changes are highlighted in blue

SECTION:

501-14

SUBJECT/CONCERN:

'Hood Open' Warning Message Displayed On The Instrument Cluster

AFFECTED VEHICLE RANGE:

MODEL:	MODEL YEAR:	VIN:
E-PACE (X540)	2018 Onwards	Z00213 Onwards

MODEL:	MODEL YEAR:	VIN:
F-PACE (X761)	2018 Onwards	045068 Onwards
XE (X760)	2017	921222-995971
XE (X760)	2017 Onwards	P10168 Onwards
XF (X260)	2017 Onwards	Y00124 Onwards
XF (X250)	2009-2014	R00019-U06496
XJ Range (X351)	2016 Onwards	V90866 Onwards

MARKETS:

NORTH AMERICA

CONDITION SUMMARY:

SITUATION:

A 'Hood open' message may be displayed on the Instrument Cluster (IC) or the security system status indicator may give an audible warning to indicate that the hood is not latched correctly. Upon further inspection, the hood is correctly latched.

CAUSE:

This may be caused by water ingress into the hood latch micro switch.

ACTION:

Should a customer express this concern, follow the Workshop Procedure below.

PARTS:

PART NUMBER	DESCRIPTION	QUANTITY
JDE36371	Hood Latch - E-PACE (X540); F-PACE (X761); XE (X760); XF (X260)	1
C2Z31963	Hood Latch - XF (X250)	1
C2D43889	Hood Latch - XJ (X351)	1

WARRANTY:**NOTES:**

- Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Always refer to JLR claims submission system to obtain the latest repair time.
- The JLR Claims Submission System requires the use of causal part numbers. Labor only claims must show the causal part number with a quantity of zero.

DESCRIPTION	SRO	TIME (HOURS)	CONDITION CODE	CAUSAL PART
Hood Latch - Renew - E-PACE (X540)	76.16.25	1.1	28	JDE36371
Hood Latch - Renew - F-PACE (X761); XE (X760); XF (X250, X260)	76.16.25	0.1	28	JDE36371
Hood Latch - Renew - XJ (X351)	76.16.43	0.8	28	C2D43889

NOTE:

Normal Warranty procedures apply.

WORKSHOP PROCEDURE:

1

NOTE:

Renew only the hood latch which has the micro switch.

Renew the hood latch (see TOPIx Workshop Manual section 501-14: Handles, Locks, Latches and Entry Systems - Removal and installation - Hood Latch).