

**911 GT3 (991) False E-Call Caused by Faulty Airbag Module**

**Vehicles Affected**

Model	Model Year	Model Type	VIN Range	Vehicle-Specific Equipment
911 GT3	2018	991	N/A	N/A

**Revision History**

Revision	Release Date	Changes
0	August 17, 2018	Original document

**Customer Concern**

The customer receives a call from the Porsche call center as if the airbag has deployed and the vehicle made an e-call. No such airbag deployment or e-call occurred. This is a false alarm.

**Technical Background**

This issue results from a conflict between the airbag module and Vodafone telematics service. A future additional Porsche AG action may also correct the issue.

**Service Information**

Replace the airbag module with 991 618 201 10.

**Production Information**

A production change will prevent recurrence of this issue on newly produced vehicles.

**Warranty**

As always, be sure to document the complaint completely in PQIS. For this repair, use the following coding for the cause:

Cause Location: 90630 Additional alarm/VTS

Cause Symptom: 4000 Electrical faults

**Search Items**

VTS; e-call; airbag; TQID258; WH57

**Important Notice:** Technical Bulletins issued by Porsche Cars North America, Inc. are intended only for use by professional automotive technicians who have attended Porsche service training courses. They are written to inform those technicians of conditions that may occur on some Porsche vehicles, or to provide information that could assist in the proper servicing of a vehicle. Porsche special tools may be necessary in order to perform certain operations identified in these bulletins. Use of tools and procedures other than those Porsche recommends in these bulletins may be detrimental to the safe operation of your vehicle, and may endanger the people working on it. Properly trained Porsche technicians have the equipment, tools, safety instructions, and know-how to do the job properly and safely. Part numbers listed in these bulletins are for reference only. The work procedures updated electronically in the Porsche PIWIS diagnostic and testing device take precedence and, in the event of a discrepancy, the work procedures in the PIWIS Tester are the ones that must be followed.