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**From:** Quality Compliance  
**Sent:** Thursday, August 16, 2018 2:28 PM  
**Subject:** Special Service Campaign JON – Remedy Notice - Certain 2016 – 2017 Model Year Tacoma - HVAC Blower Motor (Internal)  
**Attachments:** JON - RL - Published 8.16.18.pdf; JON - Dealer Package - Published 8.16.18.pdf; JON-TI-Final-Pub 8.16.18.pdf

**In our continuing efforts to ensure the best in customer satisfaction, Toyota is launching a Special Service Campaign (SSC) on certain 2016 – 2017 model year Tacoma vehicles.**

**Condition**

There is a possibility that the blower motor fan hub in the involved vehicles was produced with improper dimensions. A blower motor fan hub with improper dimensions may develop a crack over time. If a vehicle is continuously operated with this condition, the damage may worsen, leading to an abnormal noise and eventually an inoperable blower motor fan.

**Remedy**

Toyota will send an owner notification by first class mail starting in early September 2018, advising owners to make an appointment with their authorized Toyota dealer to have the blower motor and fan assembly replaced at **NO CHARGE**.

**Covered Vehicles**

There are approximately 185,300 vehicles covered by this Special Service Campaign. Approximately 4,700 vehicles involved in this Special Service Campaign were distributed to Puerto Rico.

<b>Model Name</b>	<b>Model Year</b>	<b>Production Period</b>
Tacoma	2016 - 2017	early June 2016 – late August 2017

***NOTE: The subject vehicles are equipped with manual HVAC control systems. Automatic HVAC control systems are not affected.***

***Dealers will be notified on August 16, 2018 at approximately 3:00 pm Central time.***

Thank you for your support,

**TOYOTA MOTOR NORTH AMERICA**

**Quality |** Quality Compliance Department