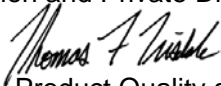

INTEROFFICE MEMORANDUM

Original Publication Date: August 16, 2018

To: All Toyota Region and Private Distributor General Managers / Vice Presidents

From: Tom Trisdale 
Vice-President, Product Quality and Service Support

Subject: Special Service Campaign J0N – **Remedy Notice**
Certain 2016 – 2017 Model Year Tacoma
HVAC Blower Motor

Specific information for Region support is provided below.

Condition

There is a possibility that the blower motor fan hub in the involved vehicles was produced with improper dimensions. A blower motor fan hub with improper dimensions may develop a crack over time. If a vehicle is continuously operated with this condition, the damage may worsen, leading to an abnormal noise and eventually an inoperable blower motor fan.

Dealer Notification

The attached dealer letter will be sent to all Toyota dealers on August 16, 2018.

Please reference the attached Dealer Letter for additional details.

Please review this notification with your staff to assure that all relevant personnel have been briefed regarding this subject.

Thank you for your cooperation.