

From: [Quality Compliance](#)
Subject: UPDATE: Special Service Campaign (SSC) BST Multiple Models and Model Years Smart Stop Technology (Internal)
Date: Thursday, September 08, 2016 2:32:50 PM
Attachments: [BST-Dealer Package-Multi-REM.pdf](#)
[BST-Region Letter-Multi-REM.pdf](#)
[BST-Technical Instructions-Multi-REM.pdf](#)

***-LSC BST has been converted to SSC BST with no expiration date.
-The UPDATED Dealer Letter has superseded the previous version.***

In our continuing effort to ensure the best in customer satisfaction, Toyota has converted Limited Service Campaign (LSC) BST into Special Service Campaign (SSC) BST with no expiration date.

Toyota will install Smart Stop Technology on the below listed model and model year vehicles. This feature will cut engine power in case of simultaneous application of both the accelerator and brake pedals at certain speeds and in certain driving conditions.

Covered Vehicles:

As of September 8, 2016, there are approximately 1.3 Million Toyota vehicles to which Smart Stop Technology has not been added.

Model Year	Model	Approximate Remaining. UIO
2009-2010	Corolla	339,300
2009-2010	Corolla Matrix	31,000
2008-2010	Land Cruiser	5,200
2008-2010	Highlander	89,500
2006-2010	RAV4	188,300
2003-2009	4Runner	363,100
2007-2010	Tundra	243,000

Please reference the attachments for additional details.

Dealers will be notified on September 8, 2016 at approximately 3:00 pm Pacific time.

Thank you for your support,

Quality Compliance Department
Toyota Motor Sales, U.S.A., Inc.

Tel. 310-468-5516

Fax 310-381-8095



We are unified in our passion
to provide the finest ownership experience.



NOTICE: This email message and all attachments transmitted with it are intended solely for the use of the addressee and may contain legally privileged and confidential information. If the reader of this message is not the intended recipient, or an employee or agent responsible for delivering this message to the intended recipient, you are hereby notified that any dissemination, distribution, copying, or other use of this message or its attachments is strictly prohibited.

If you have received this message in error, please notify the sender immediately by email reply and please delete this message from your computer. Thank you.