From: Quality Compliance

Subject: UPDATE: Special Service Campaign (SSC) BST Multiple Models and Model Years Smart Stop Technology (Dealer)

Date: Thursday, September 08, 2016 3:24:55 PM
Attachments: BST-Dealer Package-Multi-REM.pdf

BST-Technical Instructions-Multi-REM.pdf

LSC BST has been converted to SSC BST with no expiration date. The UPDATED Dealer Letter has superseded the previous version.

In our continuing effort to ensure the best in customer satisfaction, Toyota has converted Limited Service Campaign

(LSC) BST into Special Service Campaign (SSC) BST with no expiration date.

Toyota will install Smart Stop Technology on the below listed model and model year vehicles. This feature will cut

engine power in case of simultaneous application of both the accelerator and brake pedals at certain speeds and in

certain driving conditions.

Covered Vehicles:

As of September 8, 2016, there are approximately 1.3 Million Toyota vehicles to which Smart Stop Technology has not been added.

| Model Year | Model | Approximate Remaining. UIO |
|------------|----------------|----------------------------|
| 2009-2010 | Corolla | 339,300 |
| 2009-2010 | Corolla Matrix | 31,000 |
| 2008-2010 | Land Cruiser | 5,200 |
| 2008-2010 | Highlander | 89,500 |
| 2006-2010 | RAV4 | 188,300 |
| 2003-2009 | 4Runner | 363,100 |
| 2007-2010 | Tundra | 243,000 |

Please reference the attachments for additional details.

Thank you for your support,

Quality Compliance Department Toyota Motor Sales, U.S.A., Inc. Tel. 310-468-5516 Fax 310-381-8095



We are unified in our passion to provide the finest ownership experience.







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