



This Service Information bulletin supersedes B51 36 08 **dated November 2012.**

NEW designates changes to this revision

SUBJECT

Outside Door Mirror Moves when Locking or Unlocking the Vehicle

MODEL

E70

E71, E72

E82, E88

E85, E86, E89

E90, E91, E92, E93

SITUATION

The door mirror tilts immediately after unlocking or locking. The mirror position does not correspond to the memory position preset by the customer. Pressing the seat memory button typically will return the mirror to the stored position.

CAUSE

Poor electrical contacts of the mirror drive in the mirror housing

NEW INFORMATION

The problem has been integrated into ISTA diagnostics. Complete the diagnosis test plan using the latest ISTA version. The test plan can be accessed via the following path: *“Information Search / Function Structure / Body / Mirror / Exterior mirrors / Driver’s or passenger side / Electrochromic Mirror,”* and then press *“Start Search.”* Select the test plan *“B5116_ECSPPL2.”*

CORRECTION

Refer to ISTA diagnosis for the required repair procedure.

WARRANTY INFORMATION

If performing the ISTA diagnostics and the related test plans outlined in the Information section results with **eligible and covered work**, claim this work with the applicable defect code(s) and labor operations listed in KSD2.