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Sent on	11	05	2018	Expires on	11	16	2018
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From	Parts and Service Division
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Subject	Request for Visit: 2018-2019 Fit Rear Door Latch Inop (Zone 4)
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PRIORITY/ACTION REQUIRED

To: All Honda Service Managers/Advisors
 From: Technical Research & Support Group
 RE: Request for Visit: 2018-2019 Fit Rear Door Latch Inop

This message is solely directed to Honda dealership personnel; please handle accordingly.
 Print this *iN* message and provide a copy to the Shop Foreman and all Service Advisors.

Background

American Honda (AHM) is investigating certain 2018-2019 Fits with a customer complaint of the rear door latches binding or inop. To fully understand the cause of this condition, AHM would like to inspect the vehicle prior to you attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

1. 2018MY VINs must be after 3HGGK5...JM700030.
2. Must confirm that the rear door latches (left or right) are inop; rear doors do not open using door handles from inside or outside.
3. No attempt has been made to repair this issue.

Action Required

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.