

[Next Unread Message](#)

**View Message**

<b>Sent on</b>	11	05	2018	<b>Expires on</b>	11	16	2018
<b>From</b>	Parts and Service Division						
<b>Subject</b>	Request for Visit: 2015-2019 TLX MIL On w/ DTC P0420 and/or P0430 Stored (Zone 2)						

**PRIORITY/ACTION REQUIRED**

To: All Acura Service Managers/Consultants  
 From: Technical Research & Support Group  
 RE: Request for Visit: 2015-2019 TLX MIL On with DTC P0420 and/or P0430 Stored

**This message is solely directed to Acura dealership personnel; please handle accordingly.  
 Print this /N message and provide a copy to the Shop Foreman and all Service Consultants.**

**Background**

American Honda Motor Co., Inc. (AHM) is investigating certain 2015-2019 TLXs with a client complaint of the Malfunction Indicator Lamp (MIL) on with DTC P0420 (Rear Bank Catalyst System Efficiency Below Threshold [Bank 2]) and/or P0430 (Front Bank Catalyst System Efficiency Below Threshold [Bank 2]) stored. To fully understand the cause of this condition, AHM would like to inspect the vehicle prior to you attempting a repair of any kind.

**Qualifiers**

AHM is interested ONLY if the vehicle meets the following requirements:

1. DTC P0420 and/or P0430 must be stored.
2. Mileage must be less than 80,000 miles.
3. Vehicle must have the updated software from the SB 17-034 (Front Bank Catalyst System Efficiency Below Threshold [Bank 2]).
4. Coolant temperature must have been over 80F when the DTC was set.
5. No repair has been attempted for this issue during the current visit.

**Action Required**

If you have or know of such a vehicle, please call the Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.