VOLVO CAR
SERVICE AND PARTS BUSINESS

Technical Journal	
TITLE: Preconditioning calendar timer does not work	

REF NO: TJ 33389.2.0	ISSUING DEPARTMENT: Technical Service	CAR MARKET: United States and Canada
PARTNER: 3 US 7510 Volvo Car USA	**ISSUE DATE:** 2018-05-08	**STATUS DATE:** 2018-05-16
FUNC GROUP: 3990	**FUNC DESC:** Miscellaneous	**Page 1 of 2**

"Right first time in Time"

Attachment

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
234							2017-9999		0000001-9999999	201617-999952
235							2017-9999		0000001-9999999	201620-999952
236							2017-9999		0000001-9999999	201646-999952
238							2017-9999		0000001-9999999	201646-999952
246							2018-9999		0000001-9999999	201717-999952
256							2016-9999		0000001-9999999	201505-999952
536							2018-9999		0000001-9999999	201746-999952

CSC Customer Symptom Codes

Code	Description
ER	App/Does not work
6L	Mobile applications Volvo On Call/Heater does not start
6N	Mobile applications Volvo On Call/Other communication problems

VST Operation Number

VST Operation Number	Description
36004-2	Software control module downloading.

DTC   Diagnostic Trouble Codes

Rows beginning with * are modified
Note! If using a printed copy of this Technical Journal, first check for the latest online version.

Text

DESCRIPTION:
If the preconditioning timer function in the Volvo on call app does not work, but setting the calendar function in the car and direct start of the climate settings from the app does work, please follow the advice under service.

SERVICE:
Do not replace any parts or perform any fault-tracing.
The fix will be in the Software upgrade package at the dates stated below:

*- 2018 week 19 there is a software release for XC90, S90, V90 built from and including structure week 201746.

*- 2018 week 22 there is a software release where the fix is included for the XC40, new XC60, XC90, S90, V90 built before structure week 201746.

* Please perform a Total Upgrade in accordance with TJ 31543.

VEHICLE REPORT:
Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support not needed", use function group 3990.