



SI B65 10 09
Audio, Navigation, Monitors, Alarms, SRS

March 2013
Technical Service

This Service Information bulletin supersedes SI B65 10 09 **dated September 2009.**

NEW designates changes to this revision

SUBJECT

MODEL

NEW .

E60

E61

E63

E64

F70

E71

E72

E82

E82E

E84

E88

E89

E90

E91

E92

E93

F01

F02

F04

F06

F07

F10

F12

F13

F25

F30

Vehicles with option 609 (Navigation System Professional, CIC)

SITUATION

The vehicle position is missing or incorrect on the navigation map.

NEW CAUSE

The navigation system integrated in the Car Information Computer (CIC) is not calibrated correctly.

NEW CORRECTION

Recalibrate the CIC navigation system.

NEW PROCEDURE

Do not replace parts!

Refer to the attachment.

NOTE: Before delivery of the vehicle to the customer, perform a calibration drive for 15 minutes at a speed of 30 mph.

Note: When the ISTA system message displays: Battery voltage only “XX.XX” V. Please connect charger. Please note the displayed battery voltage reading in the repair order comments section.

NEW WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle/SAV Limited Warranty.

All Models except the ActiveE (E82E)

Defect Code:	65 12 65 02 00	
Labor Operation:	Labor Allowance:	Description:
00 00 006	Refer to KSD2	Performing “vehicle test” (with vehicle diagnosis system – checking faults)

and if necessary, also		
61 21 528	Refer to KSD2	Charging battery
and		
65 83 006	5 FRUs	Work time to check HU-H for function including calibration drive

or

ActiveE Only (E82E)

Defect Code:	65 12 65 02 EE	
Labor Operation:	Labor Allowance:	Description:
00 00 006	Refer to KSD2	Performing “vehicle test” (with vehicle diagnosis system – checking faults)
and if necessary, also		
61 21 528	Refer to KSD2	Charging battery
and		
65 83 006	5 FRUs	Work time to check HU-H for function including calibration drive

Labor operation code 00 00 006 is a Main labor operation. If you are using a Main labor code for another repair, use the Plus code labor operation 00 00 556 instead.

Refer to KSD2 for the corresponding flat rate unit (FRU) allowance. Enter the Chassis Number, which consists of the last 7 digits of the Vehicle Identification Number (VIN). Click on the “Search” button, and then enter the applicable flat rate labor operation in the FR code field.

Even though work time labor operation code 65 83 006 ends in “006,” it is not considered a Main labor operation.

ATTACHMENTS

View PDF attachment [B651009 Attachment](#).

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