#### **Technical Bulletin**



### **SERVICE BULLETIN**

Classification:	Reference:	Date:				
EC17-033a	NTB17-113a	September 28, 2018				

# 2017-2018 ROGUE SPORT; WHEN COLD LONG CRANK TIME, ENGINE TURNS OFF, HESITATION, ROUGH IDLE, OR MISFIRE

This bulletin has been amended. The Title and APPLIED VEHICLES have been revised. Part numbers have been added to Table A on page 5. No other changes have been made. Discard all previous versions of this bulletin.

APPLIED VEHICLES: 2017-2018 Rogue Sport (J11)

#### IF YOU CONFIRM

After the engine has been OFF for more than 2 hours, any of the following occur during engine start and warm up:

- Long engine crank time (with mechanical key only)
- Engine turns OFF, requiring a restart
- Hesitation on acceleration
- Rough Idle
- Engine misfire

#### **ACTION**

- 1. Refer to step 6 in the **SERVICE PROCEDURE** to confirm this bulletin applies to the vehicle you are working on.
- 2. If this bulletin applies, reprogram the ECM.

**IMPORTANT:** The purpose of **ACTION** (above) is to give you a quick idea of the work you will be performing. You MUST closely follow the entire **SERVICE PROCEDURE** as it contains information that is essential to successfully completing this repair.

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

#### **SERVICE PROCEDURE**

**IMPORTANT:** Before starting, make sure:

- ASIST on the CONSULT PC has been synchronized (updated) to the current date.
- All CONSULT-III plus (C-III plus) plus software updates (if any) have been installed.
- The CONSULT PC is connected to the Internet (Wi-Fi or cable).

#### NOTE:

- Most instructions for reprogramming with C-III plus are displayed on the CONSULT PC screen.
- If you are not familiar with the reprogramming procedure, *click here*. This will link you to the "CONSULT- III plus (C-III plus) Reprogramming" general procedure.
- Take the vehicle for a 10 minute drive in order to meet the following Idle Air Volume Learn (IAVL) conditions:
  - Engine coolant temperature: 70-100°C (158-212°F)
  - ➤ Battery voltage: More than 12.9V (At idle)
  - > Transmission: Warmed up



Figure A

• After reprogramming is complete, you will be required to perform Idle Air Volume Learn. The above condition are required for Idle Air Volume Learn to complete.

#### **CAUTION:**

- Connect the GR8 to the 12V battery and select ECM Power Supply Mode.
  If the vehicle battery voltage drops below 12.0V or rises above 15.5V during reprogramming, the ECM may be damaged.
- Be sure to turn OFF all vehicle electrical loads.
   If a vehicle electrical load remains ON, the ECM may be damaged.
- Be sure to connect the AC Adapter.
   If the CONSULT PC battery voltage drops during reprogramming, the process will be interrupted and the ECM may be damaged.
- Turn OFF all external Bluetooth® devices (e.g., cell phones, printers, etc.) within range of the CONSULT PC and plus VI. If Bluetooth® signal waves are within range of the CONSULT PC and plus VI during reprogramming, reprogramming may be interrupted and the ECM may be damaged.

- 1. Connect the CONSULT PC to the vehicle to begin the reprogramming procedure.
- 2. Start C-III plus.
- 3. Wait for the plus VI to be recognized.
  - The serial number will display when the plus VI is recognized.
- 4. Select Re/programming, Configuration.

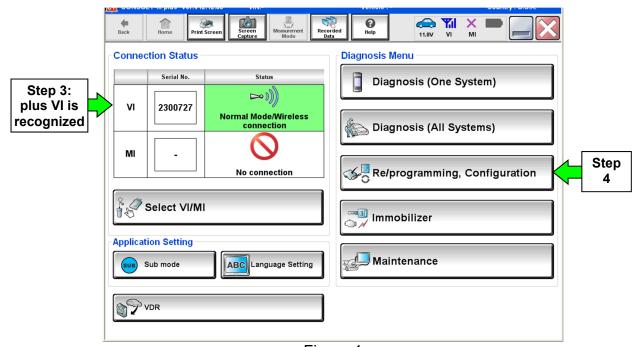


Figure 1

5. Follow the on-screen instructions and navigate the C-III plus to the screen shown in Figure 2 on the next page.

- 6. When you get to the screen shown in Figure 2, confirm this bulletin applies as follows.
  - A. Find the ECM **Part Number** and write it on the repair order.

**NOTE:** This is the <u>current</u> ECM Part Number (P/N).

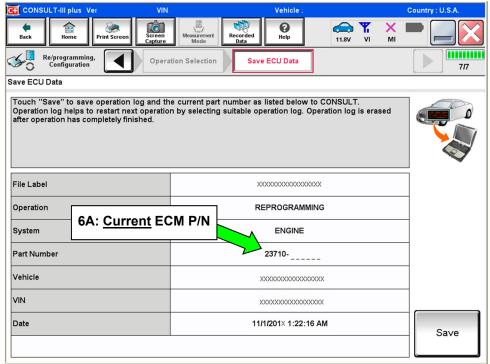


Figure 2

- B. Compare the P/N you wrote down to the numbers in the **Current ECM Part Number** column in **Table A** on the next page.
  - If there is a match, continue with the reprogramming procedure.
  - If there is <u>not a match</u>, reprogramming <u>does not apply</u>. Refer to ASIST for further diagnostic and repair information.

Table A

MODEL	CURRENT ECM PART NUMBER: 23710-				
2017 Rogue Sport	6MA0A 6MA1A 6MA2A 6MA3A 6MA4A 6MA5A 6MA6A 6MB0A 6MB1A 6MB2A 6MB3A 6MB6A	6MA0B 6MA1B 6MA2B 6MA3B 6MA4B 6MA5B 6MA7A 6MB0B 6MB1B 6MB2B 6MB3B 6MB3B	6MA0D 6MA1D 6MA2D 6MA3D 6MA4D 6MA5D 6MA8A 6MB0D 6MB1D 6MB2D 6MB3D 6MB8A	6MA2E 6MA3E 6MA4E 6MA5E 6MA9A 6MB0E 6MB1E 6MB2E 6MB3E 6MB3E	
2018 Rogue Sport	6MH0A 6MH1A 6MH2A 6MH3A 6MH4A 6MH5A 6MH5A 6MH7A 6MH9A 6ME0A 6ME1A 6MG1A 6MG1A 6MG2A 6MG3A 6MG4A 6MG5A 6MG5A 6MG5A 6MG5A 6MG5A 6MG5A	6MH0B 6MH1B 6MH2B 6MH3B 6MH4B 6MH5B 6MH6B 6MH7B 6MH9B 6ME0B 6ME1B 6MG1B 6MG1B 6MG2B 6MG3B 6MG4B 6MG4B 6MG4B 6MG5B 6MG5B 6MG5B 6MG5B 6MG5B 6MG5B	6MH2C 6MH4C 6MH5C 6MH6C 6MH7C 6MH8C 6MH9C		

7. Follow the on-screen instructions to navigate C-III plus and reprogram the ECM.

#### NOTE:

- In some cases, more than one new P/N for reprogramming is available.
  - ➤ If there is more than one new P/N, the screen in Figure 3 displays.
  - Select and use the reprogramming option that <u>does not</u> have the message "Caution! Use ONLY with NTBXX-XXX".
- If you get this screen and it is <u>blank</u> (no reprogramming listed), it means there is no reprogramming available for this vehicle.

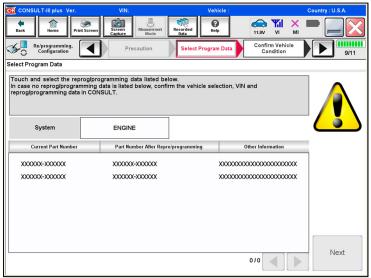


Figure 3

- Before reprogramming will start, you will be required to enter your Username and Password.
  - > The CONSULT PC must be connected to the Internet (Wi-Fi or cable).
  - ➢ If you do not know your Username and Password, contact your service manager.

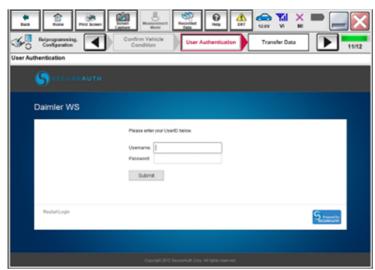


Figure 4

8. When the screen in Figure 5 displays, reprogramming is complete.

**NOTE:** If the screen in Figure 5 does <u>not</u> display (indicating that reprogramming did <u>not</u> complete), refer to the information on page 8.

9. Disconnect the battery charger from the vehicle.

#### 10. Select Next.

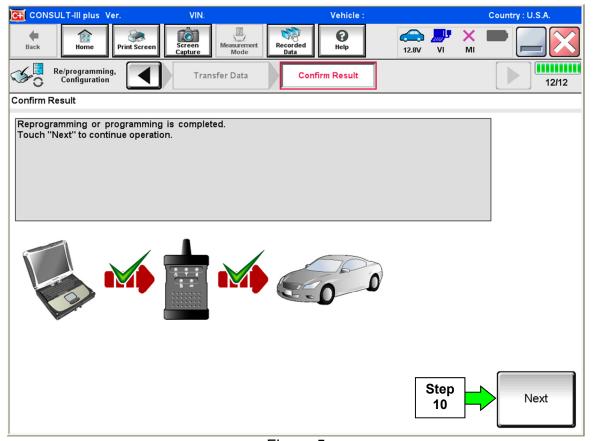


Figure 5

#### NOTE:

- In the next steps, starting on page 9, you will perform Throttle Valve Closed Position, Idle Air Volume Learn, Accelerator Closed Position, and DTC erase.
- These operations are required before C-III plus will provide the final reprogramming confirmation report.

#### **ECM** recovery:

### <u>Do not disconnect the plus VI or shut down C-III plus if reprogramming does not complete.</u>

### If reprogramming does <u>not</u> complete and the "!?" icon displays as shown in Figure 6:

- Check battery voltage (12.0–15.5 V).
- Ignition is ON, engine OFF.
- External Bluetooth® devices are OFF.
- All electrical loads are OFF.
- Select <u>retry</u> and follow the on screen instructions.
- "Retry" may not go through on first attempt and can be selected more than once.

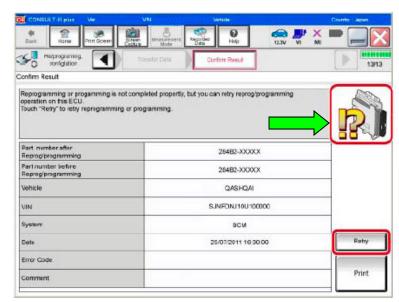


Figure 6

## If reprogramming does $\underline{not}$ complete and the "X" icon displays as shown in Figure 7:

- Check battery voltage (12.0 – 15.5 V).
- CONSULT A/C adapter is plugged in.
- Ignition is ON, engine OFF.
- Transmission is in Park.
- All C-III plus / VI cables are securely connected.
- All C-III plus updates are installed.
- Select <u>Home</u>, and restart the reprogram procedure from the beginning.

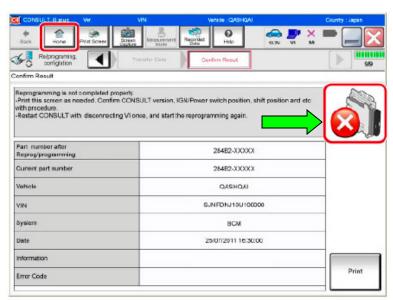


Figure 7

- 11. Follow the on-screen instructions to perform the following:
  - Throttle Valve Closed Position.
  - Idle Air Volume Learn (IAVL).

#### NOTE:

- Listed below are common conditions required for IAVL to complete.
- If IAVL does not complete within a few minutes, a condition may be out of range.
- Refer to the appropriate ESM for specific conditions required for the vehicle you are working on.
  - o Engine coolant temperature: 70-100°C (158-212°F)
  - o Battery voltage: More than 12.9V (At idle)
  - o Selector lever: P or N
  - o Electric load switch: OFF (Air conditioner, headlamp, rear window defogger)
  - Steering wheel: Neutral (Straight-ahead position)
  - o Vehicle speed: Stopped
  - o Transmission: Warmed up
- Accelerator Pedal Close Position Learning
- Erase DTCs

Continue to the next page.

- 12. When the entire reprogramming process is complete, the screen in Figure 8 will display.
- 13. Verify the before and after part numbers are different.
- 14. Print a copy of this screen (Figure 8) and attach it to the repair order for warranty documentation.
- 15. Select Confirm.

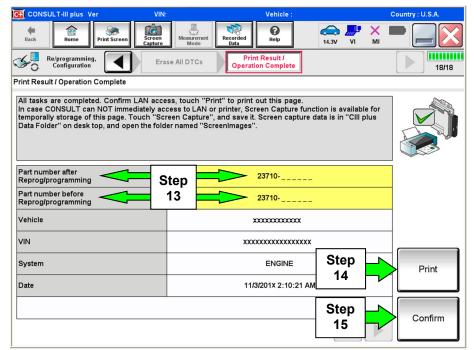


Figure 8

- 16. Close C-III plus.
- 17. Turn the ignition OFF.
- 18. Disconnect the plus VI from the vehicle.

#### **CLAIMS INFORMATION**

Submit a Primary Part (PP) type claim using the following claims coding:

DESCRIPTION	PFP	OP CODE	SYM	DIA	FRT
Reprogram ECM	(1)	DE97AA	ZE	32	(2) (3)

- (1) Reference FAST and use the ECM part number (23710-\*\*\*\*) as the PFP.
- (2) Reference the current Nissan Warranty Flat Rate Manual and use the indicated FRT.
- (3) FRT allows adequate time to access DTC codes and reprogram ECM. No other diagnostic procedures subsequently required. Do NOT claim any Diagnostic Op Codes with this claim.